

Department of Social Welfare and Development
Pantawid Pamilyang Pilipino Program
Planning, Monitoring and Evaluation Division

Data/Research Request Client Service Satisfaction

Thank you for your interest in the *Pantawid Pamilyang Pilipino Program*. We would like to know your opinion on the service provided to you by completing the survey below. Rest assured that your responses will be treated with confidentiality.

Date: _____

Name (optional):	Sex:	Age:
Email:		
Agency/Organization (required):		
Data Requested:		

Please check the appropriate box that corresponds to your answer.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Data Requested					
1. The data provided is up-to-date					
2. The data provided is accurate					
3. The data provided is easy to understand					
Service provider					
1. The service provider acknowledged the request (communication) promptly					
2. The service provider explained clearly the data/research request process					
3. The service provider assisted the client efficiently					
4. The service provider issued the data requested on time					
5. The service provider was courteous while transacting with the client					
Process					
1. The data/research request process is easy to comply with					
What is your overall satisfaction with the provision of the data requested?					
How can we improve your experience?					