



Department of Social Welfare and Development



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

4th Quarter of 2019

Executive Summary

As of 31 December 2019, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 5,066,892 registered households since the program started in 2008. Out of the total number of registered households, 4,250,272 are active households or 96.60% of this year's target of 4,400,000 households. Out of these, 4,026,964 are covered by the regular Conditional Cash Transfer (CCT) program while 223,308 are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as victim of natural and man-made disaster rendered homeless and with no means of livelihood, homeless street families and Indigenous People in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,740,268 (40.94%) are from Luzon, 1,633,247 (38.43%) from Mindanao, and 876,757 (20.63%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries from January to November 2019 is PhP 72,355,484,900. Of this amount, PhP 24,492,372,900.00 is for education grants, PhP 21,378,836,000.00 is for health grants and PhP 26,484,276,000.00 is for rice subsidy.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In December 2019, a total of 589,080 updates under BUS were approved. Of the total number of updates, 301,480 (51.18%) of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on education (95.88%), health (98.46%) and attendance to Family Development Sessions (FDS) (93.34%) during the months of October and November 2019. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to help them become more responsive to the needs of the family and their children.

Finally, 141,648 complaints were encoded and recorded in the GRS from January to December 2019. Of these complaints, 136,731 (96.53%) of which have been resolved. A total of 75,248 households have already been delisted from the program since the GRS started in 2009. In addition, 639,529 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program

A. Geographic Coverage

Pantawid Pamilya is already on its 11th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 31 December 2019, the program is covering 41,539 barangays in all 145 cities and 1,482 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage
(as of 31 December 2019)**

Level	Nationwide Count	Target Areas	Actual	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 ¹	80	100.00%
City	145	145	145	100.00%
Municipality	1,489	1,482 ²	1,482	100.00%
Barangay	42,045	41,999	41,539	98.90%

B. Household Coverage

As of 31 December 2019, the program registered 5,066,892 households since the program started in 2008. Out of the total number of registered households, 4,250,272 are active households registered or 96.60% of this year's target of 4,400,000 households. Out of these, 4,026,964 or 94.75% are covered by the regular Conditional Cash Transfer (CCT) program while 223,308 or 5.25% are covered by the Modified Conditional Cash Transfer.

**Table 2: Household Coverage
Regular and Modified Conditional Cash Transfer
(as of 31 December 2019)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,164,711	4,026,964	96.69%
MCCT - Indigenous People in Geographical Isolated and Disadvantaged Areas	180,019	190,505	105.82%
MCCT – Victims of natural and man-made disaster	50,164	28,087	55.99%
MCCT - Homeless Street Families	5,106	4,716	92.36%
Total	4,400,000³	4,250,272	96.60%

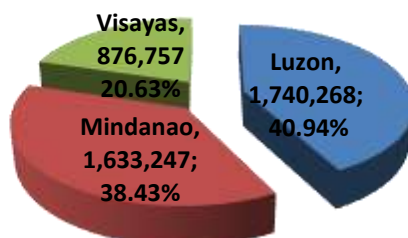
¹ The Province of Batanes is not covered by the program because of its high Human Development Index and Zero Poverty Incidence (PSA-NSCB, 2009).

² The island municipality of Kalayaan, Palawan is not covered because there are only household (PSA-NSO, 2007).

³ The 2019 target is stipulated in the General Appropriations Act (GAA) FY 2019.

Based on the distribution of households, 1,740,268 (40.94%) are from Luzon, 1,633,247 (38.43%) from Mindanao, and 876,757 (20.63%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 31 December 2019)**



II. Grants Released

From January to November 2019 (Period 6 of 2018 to Period 5 of 2019), the total cash grants released is PhP 72,355,484,900.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PhP 24,492,372,900.00 is for education grants, PhP 21,378,836,000.00 is for health grants and PhP 16,740,923,400.00 is for rice subsidy.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

Table 3: Distribution of Cash Grants per Payment Mode

Payment Mode	Conduit Financial Institution	Education Grant	Health Grant	Rice Subsidy	Total Amount ⁴	Percentage
Cash Card	Landbank Cash Card	20,895,597,000	17,025,925,000	21,142,272,000	59,063,794,000	81.63%
Cash Card	FCB Pitakard	287,775,000	224,242,500	274,795,200	786,812,700	1.09%
Cash Card	Philippine Veterans Bank Card	411,094,400	352,788,000	437,945,400	1,201,827,800	1.66%
Cash Card	LBP Pending Cash Card Account Distribution	444,600	528,919,500	631,099,200	1,160,463,300	1.60%
Cash Card	Philippine Veterans Bank Pending for Cash Card Account Opening	9,569,100	6,938,000	10,471,200	26,978,300	0.04%
Cash Card Total		21,604,480,100	18,138,813,000	22,496,583,000	62,239,876,100	86.02%
Over the Counter	Cooperative	1,031,547,900	1,293,929,500	1,587,093,600	3,912,571,000	5.41%
Over the Counter	Rural Banks	720,043,200	837,801,000	1,028,236,800	2,586,081,000	3.57%
Over the Counter	For Conversion of LBP Cash Card	331,224,200	218,911,500	268,983,600	819,300	1.13%
Over the Counter	LBP Pending for Account Opening/CC Distribution for Future Top-Up	314,340,800	260,339,000	323,741,400	898,421,200	1.24%
Over the Counter	For LBP Procurement of Conduits (BARM M OTC)	490,736,700	629,042,000	779,637,600	1,899,416,300	2.63%
Over the Counter Total		2,887,892,800	3,240,023,000	3,987,693,000	10,115,608,800	13.98%
Grand Total		24,492,372,900	21,378,836,000	26,484,276,000	72,355,484,900	100.00%

⁴ Total amount released based from Period 6 2018 to Period 5 of 2019 (January to November 2019) compliance monitoring for CY 2019 Obligations

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In December 2019, a total of 589,080 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates
December 2019 (Period 6) Updates**

Type of Update	No. of Updates Received
Education Information	301,480
Correction of Basic Information	96,786
Child Selection	90,566
IP Affiliation	39,010
Additional household member	33,433
Change of grantee	8,877
Change of Address	7,620
Succeeding Pregnancy	5,703
Deceased beneficiaries	3,008
Health Facility	1,734
Newborn	863
Total	589,080

Of the total updates, education information has the highest number filed with 301,480 (51.18%) followed by correction of basic information with 96,786 (16.43%).

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period⁵ of October – November 2019.

Table 5: October – November 2019 (Period 5) Compliance Rates

Conditionality	Number of Monitored ⁶	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		October	November	October	November
EDUCATION (Children 3-18)				95.88%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	105,446	102,775	102,958	97.47%	97.64%
Attendance in Primary and Secondary Schools for Children 6-14 years old	3,445,619	3,323,765	3,338,666	96.46%	96.90%
Attendance in Primary and Secondary Schools for Children 15-18 years old	1,942,350	1,828,143	1,837,507	94.12%	94.60%
HEALTH				98.46%	
Check-up/immunization for Pregnant and Children 0-5 years old	218,157	213,419	213,416	97.83%	97.83%
Health (deworming) for Children 6-14 years old in Elementary Level ⁷	147,335	146,436		99.39%	
FAMILY DEVELOPMENT SESSION				93.34%	
Attendance to FDS by Parents	3,467,755	3,237,374	3,236,252	93.36%	93.32%

⁵ Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

⁶ The monitored household members are the same for the months of October – November 2019

⁷ Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

From January to December 2019, a total of 141,648⁸ complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the total encoded grievances, 136,731 (96.53%) have been resolved.

**Table 6: Total Number of Complaints Received
(from January to December 2019)**

Grievance Category	On-Going	Resolved	Total	% Resolved	Resolved within the GRS timeline	% Resolved within GRS timeline
Payment-Related Issues	2,635	70,044	72,679	96.37%	69,914	99.81%
Cash Card Related Issues	999	40,857	41,856	97.61%	40,455	99.02%
Others	22	9,020	9,042	99.76%	8,823	97.82%
Misbehavior of Beneficiary	731	7,751	8,482	91.38%	6,928	89.38%
Appeal for Reinstatement	266	4,109	4,375	93.92%	3,973	96.69%
Ineligibility	215	1,952	2,167	90.08%	1,682	86.17%
Request for Social Services	0	1,724	1,724	100.00%	1,723	99.94%
Gender Related Cases	27	958	985	97.26%	954	99.58%
Grievance on Staff Performance	17	144	161	89.44%	135	93.75%
Grievance on Partner's Performance	5	156	161	96.89%	153	98.08%
Support Service Intervention Issues	0	9	9	100.00%	9	100.00%
Facility Issues	0	7	7	100.00%	7	100.00%
TOTAL	4,917	136,731	141,648	96.53%	134,756	98.56%

Out of the 141,648 complaints, 72,679 grievance fall under Payment-Related Issues which is constantly the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to reduced cash grants both in health and education.

⁸ GRS Data Entry Application from January to December 2019.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 31 December 2019, 75,248 household beneficiaries have been delisted based on existing policies, while 639,529 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are suspended either due to inconsistencies in data, on-going validation process, or other issues of the households. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 7: Total Number of Delisted Based on the Existing Policies
(as of 31 December 2019)**

Category of Delisted HHs	No. of HHs
Inclusion error ⁹	75,248
Total	75,248

**Table 8: Total Number of Deactivated: Pending for Validation
(as of 31 December 2019)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office ¹⁰	343,448
Deactivated: Pending for Validation	296,081
No more eligible children for monitoring (system generated)	216,593
No longer Present in Last Known Address	79,488
Total	639,529

⁹ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁰ This category refers to households with no more 0 to 18 years old members

IV. Human Resource

A total of 14,046 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 31 December 2019, 13,455 personnel have been hired (95.79% of the total approved positions). Additionally, 8,779 personnel are under in contractual position (65.25% of the total hired staff).

**Table 9: Number of Approved and Actual Number of Program Personnel
(As of 31 December 2019)**

Level		Number of Approved Positions	Number of Hired Personnel	%
NATIONAL	Contractual	295	264	90.14%
	Cost of Service (MOA)	77	62	80.52%
	Job Order (Recalled Job Order Position)	20	0	0%
SUB-TOTAL		389	326	83.80%
REGIONAL	Contractual	8,733	8,515	97.50%
	Cost of Service (MOA)	4,604	4,304	93.48%
	Job Order	320	310	96.88%
SUB-TOTAL		13,657	13,129	96.13%
GRAND TOTAL		14,046	13,455	95.79%

V. Other Accomplishments/Updates

A. Partnership and Collaboration with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. For Academic Year 2017-2018, there are a total of 23,489 graduates. Out of the total number of graduates, 973 graduated with honors and awards. Out of these, 58 are Magna Cum Laude, 858 are Cum Laude and 57 received a leadership award. Moreover, there are still 12,778 college students enrolled for Academic Year 2018-2019.

B. Other Intervention Provided to Pantawid Pamilya Beneficiaries

Provision of Micro-Enterprise Development through Sustainable Livelihood Program (SLP). From January 2011 to December 2019, a total of 1,475,206 Pantawid Pamilya beneficiaries were referred to and funded by Micro-Finance Institutions and other formal lending institutions.

Employment Facilitation Activities through Sustainable Livelihood Program (SLP). Beneficiaries were provided guaranteed employment by various public and private partners through SLP. From January 2011 to December 2019, there are 372,931 Pantawid Pamilya household beneficiaries were employed through Trabahong Lansangan in partnership with Department of Public Works and Highways (DPWH).

KALAHI-CIDDS. One of the poverty alleviation of the program of the government being implemented by the Department. It uses the community-driven development approach, as a strategy for achieving service delivery, poverty reduction, and good governance outcome. As of December 2019, there are 2,378,349 Pantawid Pamilya household benefitted from 24,420 completed sub-projects.