



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

2nd Quarter of 2018

Executive Summary

As of 30 June 2018, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,875,483 registered households since the program started in 2008. Out of the total number of registered households, 4,277,324 are active households or 97.21% of this year's target of 4,400,000 households. Out of these, 4,048,304 are covered by the regular Conditional Cash Transfer (CCT) program while 229,020 are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as victim of natural and man-made disaster rendered homeless and with no means of livelihood, homeless street families and Indigenous People in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,735,081 (40.56%) are from Luzon, 1,675,367 (39.17%) from Mindanao, and 866,876 (20.27%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries from January to May 2018 is PhP 30,900,525,900.00. Of this amount, PhP 8,411,062,300.00 is for education grants, PhP 10,094,237,000.00 is for health grants and PhP 12,395,226,600.00 is for rice subsidy.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In June 2018, a total of 2,928,395 updates under BUS were approved. Of the total number of updates, 2,803,121 (95.72%) of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (97.50%) and attendance to Family Development Sessions (FDS) (94.14%) during the months of April and May 2018. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to help them become more responsive to the needs of the family and their children.

Finally, 73,577 complaints were encoded and recorded in the GRS from January to June 2018. Of these complaints, 52,922 (72.02%) of which have been resolved. A total of 59,919 households have already been delisted from the program since the GRS started in 2009. In addition, 501,457 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program

A. Geographic Coverage

Pantawid Pamilya is already on its 10th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 30 June 2018, the program covers 41,620 barangays in all 145 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage
(as of 30 June 2018)**

Level	Nationwide Count ¹	Target Areas	Actual ²	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 ³	80	100.00%
City	145	145 ⁴	145	100.00%
Municipality	1,489	1,483 ⁵	1,483	100.00%
Barangay	42,044	41,999 ⁶	41,620	99.10%

B. Household Coverage

As of 30 June 2018, the program registered 4,875,483 households since the program started in 2008. Out of the total number of registered households, 4,277,324 are active households registered or 97.21% of this year's target of 4,400,000 households. Out of these, 4,048,304 or 94.65% are covered by the regular Conditional Cash Transfer (CCT) program while 229,020 or 5.35% are covered by the Modified Conditional Cash Transfer.

**Table 2: Household Coverage
Regular and Modified Conditional Cash Transfer
(as of 30 June 2018)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,164,711	4,048,304	97.20%
MCCT - Indigenous People in Geographical Isolated and Disadvantaged Areas	180,019	175,146	97.29%
MCCT – Victims of natural and man-made disaster	50,164	48,852	97.38%
MCCT - Homeless Street Families	5,106	5,022	98.35%
Total	4,400,000⁷	4,277,324	97.21%

¹ Philippine Statistical Authority - National Statistical Coordination Board (15 June 2015)

² Areas covered by RCCT and MCCT

³ Includes the Province of Davao Occidental which was created out of five (5) municipalities from Davao del Sur (Republic Act No. 10360 dated 23 July 2012, ratified through COMELEC plebiscite on 28 December 2013.) However, the Province of Batanes was not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009, Official Poverty Statistics of the Philippines)

⁴ Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

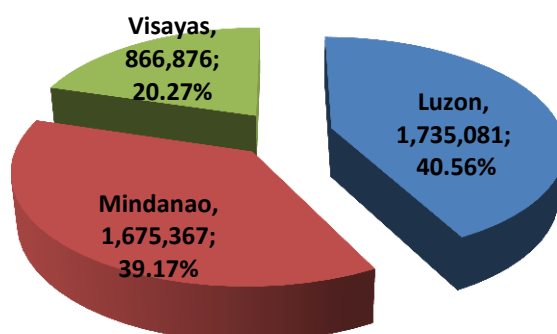
⁵ Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁶ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

⁷ The 2018 target is stipulated in the General Appropriations Act (GAA) FY 2018.

Based on the distribution of households, 1,735,081 (40.56%) are from Luzon, 1,675,367 (39.17%) from Mindanao, and 866,876 (20.27%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 30 June 2018)**



II. Grants Released

From January to May 2018 (Period 6 of 2017 to Period 2 of 2018), the total cash grants released is PhP 30,900,525,900.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PhP 8,411,062,300.00 is for education grants, PhP 10,094,237,000.00 is for health grants and PhP 12,395,226,600.00 is for rice subsidy.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

Table 3: Distribution of Cash Grants per Payment Mode as of June 2018

Payment Mode	Conduit Financial Institution	Education Grant	Health Grant	Rice Subsidy	Total Amount ⁸	Percentage
Cash Card	Landbank Cash Card	4,111,339,000.00	4,510,487,000.00	5,577,388,800.00	14,199,214,800.00	45.95%
Cash Card	FCB Pitakard	103,629,700.00	109,523,000.00	132,977,400.00	346,130,100.00	1.12%
Cash Card	Philippine Veterans Bank Card	23,633,600.00	17,906,500.00	22,422,000.00	63,962,100.00	0.21%
Cash Card Total		4,238,602,300.00	4,637,916,500.00	5,732,788,200.00	14,609,307,000.00	47.28%
Over the Counter	Cooperative	2,282,548,400.00	3,144,598,000.00	3,849,298,800.00	9,276,445,200.00	30.02%
Over the Counter	Rural Bank	1,877,398,500.00	2,247,289,000.00	2,735,582,400.00	6,860,269,900.00	22.20%
Over the Counter	LandBank Over the Counter	12,513,100.00	64,433,500.00	77,557,200.00	154,503,800.00	0.50%
Over the Counter Total		4,172,460,000.00	5,456,320,500.00	6,662,438,400.00	16,291,218,900.00	52.72%
Grand Total		8,411,062,300.00	10,094,237,000.00	12,395,226,600.00	30,900,525,900.00	100.00%

⁸ Total amount released based from Period 6 2017 (January to May 2018) compliance monitoring for CY 2018 Obligations

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In June 2018, a total of 2,928,395 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates
June 2018 (Period 3) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	2,803,121
IP Affiliation	32,821
Correction of Basic Information	28,553
Change of monitored children for compliance	23,161
Change of grantee of the household	12,774
Additional household member	11,327
Change of Address	8,664
Deceased beneficiaries	4,899
Change/new registration in health center	1,411
New born Children	1,169
Pregnancy Status	495
Total	2,928,395

Of the total updates, change/new enrollment in school has the highest number filed with 2,803,121 (95.72%). Out of these, 1,466,903 child grantees are updated of which 88,581 were previously not in school but were updated to be enrolled in the school and may be in monitored in Period 3 of 2018. An increase of 2,221,371 or 381.84% update transactions is noted which is anticipated trend on education information updates due to validation and updating of transitioning children for education monitoring. Most updates consistently came from update on the name of school and grade level.

**Table 5: Total Number of Updates
February to June 2018 (Period 1 to 3) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	3,738,221
Correction of Basic Information	105,306
Change of monitored children for compliance	67,254
Change of grantee of the household	40,275
IP Affiliation	37,710
Additional household member	36,352
Change of Address	23,704
Deceased beneficiaries	10,520
Change/new registration in health center	4,445
New born Children	3,662
Pregnancy Status	1,199
Total	4,068,648

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period⁹ of April– May 2018.

Table 6: April – May 2018 (Period 2) Compliance Rates

Conditionality	Number of Monitored ¹⁰	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		April	May	April	May
EDUCATION (Children 3-18)				-	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	-	-	-	-	-
Attendance in Primary and Secondary Schools for Children 6-14 years old	-	-	-	-	-
Attendance in Primary and Secondary Schools for Children 15-18 years old	-	-	-	-	-
HEALTH				97.50%	
Check-up/immunization for Pregnant and Children 0-5 years old	199,106	194,146	194,124	97.51%	97.50%
Health (deworming) for Children 6-14 years old in Elementary Level ¹¹	-	-		-	
FAMILY DEVELOPMENT SESSION				94.14%	
Attendance to FDS by Parents	4,145,036	3,902,739	3,901,789	94.15%	94.13%

⁹ Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

¹⁰ The monitored household members are the same for the months of April - May 2018

¹¹ Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

From January to June 2018, a total of 73,577¹² complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the 73,577 encoded grievances, 52,992 (72.02%) have been resolved.

**Table 7: Total Number of Complaints Received
(from January to June 2018)**

Grievance Category	On-Going	Resolved	Total	% Resolved	Resolved within the GRS timeline	% Resolved within GRS timeline
Payment-Related Issues	9,383	23,351	32,734	71.34%	23,217	99.43%
Others	3,605	15,467	19,072	81.10%	14,982	96.86%
Cash Card Related Issues	2,459	5,476	7,935	69.01%	5,143	93.92%
Misbehavior of Beneficiary	4,218	3,278	7,496	43.73%	3,247	99.05%
Request for Social Services	88	4,319	4,407	98.00%	4,300	99.56%
Ineligibility	429	683	1,112	61.42%	676	98.98%
Appeals	312	222	534	41.57%	209	94.14%
IP and GAD related issues	29	97	126	76.98%	95	97.94%
Grievance on Staff Performance	32	51	83	61.45%	51	100.00%
Facility Issues	13	36	49	73.47%	36	100.00%
Grievance on Partner's Performance	17	12	29	41.38%	11	91.67%
TOTAL	20,585	52,992	73,577	72.02%	51,967	98.07%

Out of the 73,577 complaints, 32,734 grievance fall under Payment-Related Issues which is constantly the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to reduced cash grants both in health and education.

¹² GRS Data Entry Application from January to June 2018.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 30 June 2018, 59,919 household beneficiaries have been delisted based on existing policies, while 501,457 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are suspended either due to inconsistencies in data, on-going validation process, or other issues of the households. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 8: Total Number of Delisted Based on the Existing Policies
(as of 30 June 2018)**

Category of Delisted HHs	No. of HHs
Inclusion error ¹³	59,929
Total	59,919

**Table 9: Total Number of Deactivated: Pending for Validation
(as of 30 June 2018)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office ¹⁴	196,414
Deactivated: Pending for Validation	305,403
No more eligible children for monitoring (system generated)	245,418
No longer Present in Last Known Address	59,625
Total	501,457

¹³ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁴ This category refers to households with no more 0 to 18 years old members

IV. Human Resource

A total of 13,762 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 30 June 2018, 13,098 personnel have been hired (95.18% of the total approved positions). Additionally, 8,657 personnel are under in contractual position (66.09% of the total hired staff).

**Table 10: Number of Approved and Actual Number of Program Personnel
(As of 30 June 2018)**

Level		Number of Approved Positions	Number of Hired Personnel	%
NATIONAL	Contractual	295	238	80.68%
	Cost of Service (MOA)	56	50	89.29%
SUB-TOTAL		351	288	82.05%
REGIONAL	Contractual	8,730	8,419	96.44%
	Cost of Service (MOA)	4,341	4,058	93.48%
	Job Order	340	333	97.94%
	SUB-TOTAL		13,441	12,810
GRAND TOTAL		13,762	13,098	95.18%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. As of June 2018, there are 36,501 enrolled student grantees in State Universities and Colleges for Academic Year 2017-2018. There are around 20,000 expected ESGPPA students to graduate from AY 2016-2017. Some ESGPPA graduating students are candidates for Cum Laude, Magna Cum Laude and Leadership Awardee.

B. Other Intervention Provided to Pantawid Pamilya Beneficiaries

Provision of Micro-Enterprise Development. From January 2011 to June 2018, a total of 1,421,007 Pantawid Pamilya beneficiaries were referred to and funded by Micro-Finance Institutions and other formal lending institutions.

Employment Facilitation Activities through Sustainable Livelihood Program (SLP). Beneficiaries were provided guaranteed employment by various public and private partners through SLP. From January 2011 to June 2018, there are 363,374 Pantawid Pamilya household beneficiaries were employed through Trabahong Lansangan in partnership with Department of Public Works and Highways (DPWH).

KALAHI-CIDDS. One of the poverty alleviation of the program of the government being implemented by the Department. It uses the community-driven development approach, as a strategy for achieving service delivery, poverty reduction, and good governance outcome. As of June 2018, there are 2,069,254 Pantawid Pamilya household benefitted from 22,790 completed sub-projects.