



**Department of Social Welfare  
and Development**



**Pantawid Pamilyang Pilipino Program**

**Program Implementation Status Report**

**1<sup>st</sup> Quarter of 2018**

### **Executive Summary**

As of 31 March 2018, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,875,483 registered households since the program started in 2008. Out of the total number of registered households, 4,392,261 are active households or 99.82% of this year's target of 4,400,000 households. Out of these, 4,162,463 are covered by the regular Conditional Cash Transfer (CCT) program while 229,798 are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as victim of natural and man-made disaster rendered homeless and with no means of livelihood, homeless street families and Indigenous People in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,779,840 (40.52%) are from Luzon, 1,722,267 (39.21%) from Mindanao, and 890,154 (20.27%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries from December 2017 to January 2018 is PhP 10,461,283,200.00. Of this amount, PhP 4,042,661,400.00 is for education grants, PhP 2,850,381,000.00 is for health grants and PhP 3,568,240,800.00 is for rice subsidy.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In March 2018, a total of 452,349 updates under BUS were approved. Of the total number of updates, 353,350 (78.11%) of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (97.10%), education (95.97%) and attendance to Family Development Sessions (FDS) (94.81%) during the months of December 2017 and January 2018. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to help them become more responsive to the needs of the family and their children.

Finally, 25,778 complaints were encoded and recorded in the GRS from January to March 2018. Of these complaints, 15,479 (60.05%) of which have been resolved. A total of 58,812 households have already been delisted from the program since the GRS started in 2009. In addition, 388,644 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

## I. Program

### A. Geographic Coverage

Pantawid Pamilya is already on its 10<sup>th</sup> year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 31 March 2018, the program covers 41,605 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage  
(as of 31 March 2018)**

Level	Nationwide Count <sup>1</sup>	Target Areas	Actual <sup>2</sup>	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 <sup>3</sup>	80	100.00%
City	144	144 <sup>4</sup>	144	100.00%
Municipality	1,490	1,483 <sup>5</sup>	1,483	100.00%
Barangay	42,029	41,999 <sup>6</sup>	41,605	99.06%

### B. Household Coverage

As of 31 March 2018, the program registered 4,875,483 households since the program started in 2008. Out of the total number of registered households, 4,392,261 are active households registered or 99.82% of this year's target of 4,400,000 households. Out of these, 4,162,463 or 94.77% are covered by the regular Conditional Cash Transfer (CCT) program while 229,798 or 5.23% are covered by the Modified Conditional Cash Transfer.

**Table 2: Household Coverage  
Regular and Modified Conditional Cash Transfer  
(as of 31 March 2018)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,164,711	4,162,463	99.95%
MCCT - Indigenous People in Geographical Isolated and Disadvantaged Areas	180,019	175,827	97.67%
MCCT – Victims of natural and man-made disaster	50,164	48,890	97.46%
MCCT - Homeless Street Families	5,106	5,081	99.51%
<b>Total</b>	<b>4,400,000<sup>7</sup></b>	<b>4,392,261</b>	<b>99.82%</b>

<sup>1</sup> Philippine Statistical Authority - National Statistical Coordination Board (15 June 2015)

<sup>2</sup> Areas covered by RCCT and MCCT

<sup>3</sup> Includes the Province of Davao Occidental which was created out of five (5) municipalities from Davao del Sur (Republic Act No. 10360 dated 23 July 2012, ratified through COMELEC plebiscite on 28 December 2013.) However, the Province of Batanes was not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009, Official Poverty Statistics of the Philippines)

<sup>4</sup> Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

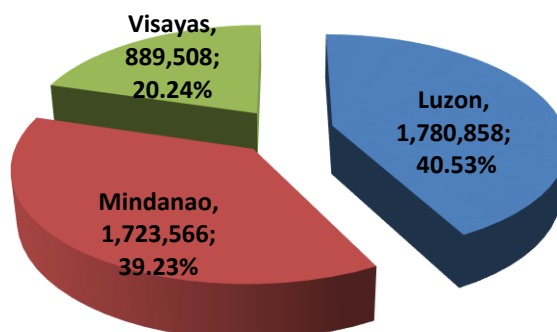
<sup>5</sup> Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

<sup>6</sup> Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

<sup>7</sup> The 2018 target is stipulated in the General Appropriations Act (GAA) FY 2018.

Based on the distribution of households, 1,779,840 (40.52%) are from Luzon, 1,722,267 (39.21%) from Mindanao, and 890,154 (20.27%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group  
(As of 31 March 2018)**



## II. Grants Released

From December 2017 to January 2018 (Period 6), the total cash grants released is PhP 10,461,283,200.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PhP 4,042,661,400.00 is for education grants, PhP 2,850,381,000.00 is for health grants and PhP 3,568,240,800.00 is for rice subsidy.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode as of March 2018**

Payment Mode	Conduit Financial Institution	Education Grant	Health Grant	Rice Subsidy	Total Amount <sup>8</sup>	Percentage
Cash Card	Landbank Cash Card	2,527,586,800.00	1,690,649,500.00	2,138,257,200.00	6,356,493,500.00	60.76%
Cash Card	FCB Pitakard	34,393,700.00	21,909,000.00	26,817,600.00	83,120,300.00	0.79%
Cash Card	PVB Card	13,272,600.00	9,173,000.00	11,330,400.00	33,776,000.00	0.32%
Cash Card	TURN OVER BY LBP CCT TO DSWD DUE TO FAILED BIDDINGS: UNDER DSWD PROCUREMENT AS PVB PILOT AREAS	24,711,100.00	17,826,000.00	21,852,000.00	64,389,100.00	0.62%
<b>Cash Card Total</b>		<b>2,599,964,200.00</b>	<b>1,739,557,500.00</b>	<b>2,198,257,200.00</b>	<b>6,537,778,900.00</b>	<b>62.49%</b>
Over the Counter	Cooperative	753,438,200.00	616,489,000.00	761,191,200.00	2,131,118,400.00	20.37%
Over the Counter	Rural Bank	689,259,000.00	494,334,500.00	608,792,400.00	1,792,385,900.00	17.13%
<b>Over the Counter Total</b>		<b>1,442,697,200.00</b>	<b>1,110,823,500.00</b>	<b>1,369,983,600.00</b>	<b>3,923,504,300.00</b>	<b>37.51%</b>
<b>Grand Total</b>		<b>4,042,661,400.00</b>	<b>2,850,381,000.00</b>	<b>3,568,240,800.00</b>	<b>10,461,283,200.00</b>	<b>100.00%</b>

<sup>8</sup> Total amount released based from Period 6 2017 (December 2017 to January 2018) compliance monitoring for CY 2017 Obligations

### III. Systems Updates

#### A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In March 2018, a total of 452,349 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates  
March 2018 (Period 1) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	353,350
Correction of Basic Information	39,263
Change of monitored children for compliance	17,647
Change of grantee of the household	15,713
Additional household member	10,287
Change of Address	8,525
Deceased beneficiaries	2,728
Change/new registration in health center	2,010
IP Affiliation	1,768
New born Children	734
Pregnancy Status	324
<b>Total</b>	<b>452,349</b>

Of the total updates, change/new enrollment in school has the highest number filed with 353,350 (78.11%). Out of these, 212,119 child grantees are updates of which 19,850 were previously not in school but were updated to be enrolled in the school. This number contributes to the slight increase of children to be monitored for Period 1 of 2018 compliance in education. Most updates consistently came from the update on the name of school and grade level.

## B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period<sup>9</sup> of December 2017 – January 2018.

**Table 5: December 2017 – January 2018 (Period 6) Compliance Rates**

Conditionality	Number of Monitored <sup>10</sup>	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		December	January	December	January
<b>EDUCATION (Children 3-18)</b>				<b>95.97</b>	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	88,763	85,861	85,784	96.73%	96.64%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,082,409	4,904,164	4,912,733	96.49%	96.66%
Attendance in Primary and Secondary Schools for Children 15-18 years old	1,875,797	1,766,310	1,770,901	94.16%	94.41%
<b>HEALTH</b>				<b>97.10%</b>	
Check-up/immunization for Pregnant and Children 0-5 years old	189,664	185,016	185,014	97.55%	97.55%
Health (deworming) for Children 6-14 years old in Elementary Level <sup>11</sup>	986,493	957,062		97.02%	
<b>FAMILY DEVELOPMENT SESSION</b>				<b>94.81%</b>	
Attendance to FDS by Parents	4,109,662	3,893,592	3,899,301	94.74%	94.88%

<sup>9</sup> Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

<sup>10</sup> The monitored household members are the same for the months of December 2017 - January 2018

<sup>11</sup> Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

### C. Grievance Redress System (GRS)

From January to March 2018, a total of 25,778<sup>12</sup> complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the 25,778 encoded grievances, 15,479 (60.05%) have been resolved.

**Table 6: Total Number of Complaints Received  
(from January to March 2018)**

Grievance Category	On-Going	Resolved	Total	% Resolved
Payment-Related Issues	5,928	8,678	14,606	59.41%
Others	1,470	2,924	4,394	66.55%
Misbehavior of Beneficiary	1,616	1,016	2,632	38.60%
Cash Card Related Issues	971	1,419	2,390	59.37%
Request for Social Services	24	1,116	1,140	97.89%
Ineligibility	138	175	313	55.91%
Appeals	122	79	201	39.30%
IP and GAD related issues	11	31	42	73.81%
Facility Issues	8	27	35	77.14%
Grievance on Staff Performance	7	7	14	50.00%
Grievance on Partner's Performance	4	7	11	63.64%
<b>TOTAL</b>	<b>10,299</b>	<b>15,479</b>	<b>25,778</b>	<b>60.05%</b>

Out of the 25,778 complaints, 14,606 grievance fall under Payment-Related Issues which is constantly the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to reduced cash grants both in health and education.

<sup>12</sup> GRS Data Entry Application from January to March 2018.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 31 March 2018, 58,812 household beneficiaries have been delisted based on existing policies, while 387,577 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are suspended either due to inconsistencies in data, on-going validation process, or other issues of the households. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 7: Total Number of Delisted Based on the Existing Policies**  
(as of 31 March 2018)

Category of Delisted HHs	No. of HHs
Inclusion error <sup>13</sup>	58,812
<b>Total</b>	<b>58,812</b>

**Table 8: Total Number of Deactivated: Pending for Validation**  
(as of 31 March 2018)

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office <sup>14</sup>	<b>194,443</b>
<b>Deactivated: Pending for Validation</b>	<b>194,201</b>
No more eligible children for monitoring (system generated)	135,160
No longer Present in Last Known Address	59,041
<b>Total</b>	<b>387,577</b>

<sup>13</sup> Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

<sup>14</sup> This category refers to households with no more 0 to 18 years old members



#### IV. Human Resource

A total of 13,762 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 31 March 2018, 13,174 personnel have been hired (95.73% of the total approved positions). Additionally, 8,670 personnel are under in contractual position (65.81% of the total hired staff).

**Table 9: Number of Approved and Actual Number of Program Personnel  
(As of 31 March 2018)**

Level		Number of Approved Positions	Number of Hired Personnel	%
<b>National</b>	Contractual	295	241	81.69%
	Cost of Service (MOA)	56	49	87.50%
<b>SUB-TOTAL</b>		<b>351</b>	<b>290</b>	<b>82.62%</b>
<b>Regional</b>	Contractual	8,730	8,429	96.55%
	Cost of Service (MOA)	4,341	4,138	95.32%
	Job Orders	340	323	95.00%
<b>SUB-TOTAL</b>		<b>13,411</b>	<b>12,890</b>	<b>96.12%</b>
<b>GRAND TOTAL</b>		<b>13,762</b>	<b>13,174</b>	<b>95.73%</b>

#### V. Other Accomplishments/Updates

##### A. Convergence with National Government Agencies

**Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA.** As of March 2018, there are 32,900 enrolled student grantees in State Universities and Colleges for Academic Year 2017-2018. There are around 20,000 expected ESGPPA students to graduate. Some ESGPPA graduating students are candidates for Cum Laude, Magna Cum Laude and Leadership Awardee.

##### B. Other Intervention Provided to Pantawid Pamilya Beneficiaries

**Provision of Micro-Enterprise Development.** From January 2011 to February 2018, a total of 1,164,633 Pantawid Pamilya beneficiaries were referred to and funded by Micro-Finance Institutions and other formal lending institutions. There are 40,854 household (Pantawid and Non-Pantawid beneficiaries) who were able to sustained their business operation.

**Employment Facilitation Activities through Sustainable Livelihood Program (SLP).** Beneficiaries were provided guaranteed employment by various public and private partners through SLP. From January 2011 to February 2018, there are 363,991 households pantawid pamilya beneficiaies were employed through Trabahong Lansangan in partnership with Department of Public Works and Highways (DPWH).

**C. Major Activity Conducted by Pantawid Pamilya**

Conduct of **Consultation Workshop for the Guidelines on the Replacement of Perennial Non-Compliant Pantawid Pamilya Children** last 27 February to 1 March 2018 at Greenhills Elan Hotel, Annapolis San Juan, Metro Manila. The activity participated by one (1) Social Welfare Officer and one (1) City/Municipal Links from all regions. At the end of the workshop, the group come up with a draft guidelines for the replacement policy of perennial non compliant children.