



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

4th Quarter of 2017

Executive Summary

As of 31 December 2017, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,875,066 registered households since the program started in 2008. Out of the total number of registered households, 4,394,813 are active households or 99.83% of this year's target of 4,402,253 households. Out of these, 4,164,013 are covered by the regular Conditional Cash Transfer (CCT) program while 230,025 are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as victim of natural and man-made disaster rendered homeless and with no means of livelihood, homeless street families and Indigenous People in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,781,055 (40.53%) are from Luzon, 1,724,091 (39.23%) from Mindanao, and 889,667 (20.24%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries from January to November 2017 is PhP 75,584,726,800.00. Of this amount, PhP 25,208,177,000.00 is for education grants, PhP 22,504,091,000.00 is for health grants and PhP 27,872,458,800.00 is for rice subsidy.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In December 2017, a total of 468,700 updates under BUS were approved. Of the total number of updates, 341,347 (72.83%) of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (98.67%), education (96.49%) and attendance to Family Development Sessions (FDS) (94.82%) during the months of October and November 2017. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to help them become more responsive to the needs of the family and their children.

Finally, 92,156 complaints were encoded and recorded in the GRS from January to December 2017. Of these complaints, 65,502 (71.08%) of which have been resolved. A total of 57,494 households have already been delisted from the program since the GRS started in 2009. In addition, 387,395 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program

A. Geographic Coverage

Pantawid Pamilya is already on its 9th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 31 December 2017, the program covers 41,605 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage
(as of 31 December 2017)**

Level	Nationwide Count ¹	Target Areas	Actual ²	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 ³	80	100.00%
City	144	144 ⁴	144	100.00%
Municipality	1,490	1,483 ⁵	1,483	100.00%
Barangay	42,029	41,999 ⁶	41,605	99.06%

B. Household Coverage

As of 31 December 2017, the program registered 4,875,066 households since the program started in 2008. Out of the total number of registered households, 4,394,813 are active households registered or 99.83% of this year's target of 4,402,253 households. Out of these, 4,164,788 or 94.77% are covered by the regular Conditional Cash Transfer (CCT) program while 230,025 or 5.23% are covered by the Modified Conditional Cash Transfer.

**Table 2: Household Coverage
Regular and Modified Conditional Cash Transfer
(as of 31 December 2017)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,166,964	4,164,788	99.95%
MCCT - Indigenous People in Geographical Isolated and Disadvantaged Areas	180,019	175,959	97.74%
MCCT – Victims of natural and man-made disaster	50,164	48,958	97.60%
MCCT - Homeless Street Families	5,106	5,108	100.04%
Total	4,402,253⁷	4,394,813	99.83%

¹ Philippine Statistical Authority - National Statistical Coordination Board (15 June 2015)

² Areas covered by RCCT and MCCT

³ Includes the Province of Davao Occidental which was created out of five (5) municipalities from Davao del Sur (Republic Act No. 10360 dated 23 July 2012, ratified through COMELEC plebiscite on 28 December 2013.) However, the Province of Batanes was not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009, Official Poverty Statistics of the Philippines)

⁴ Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

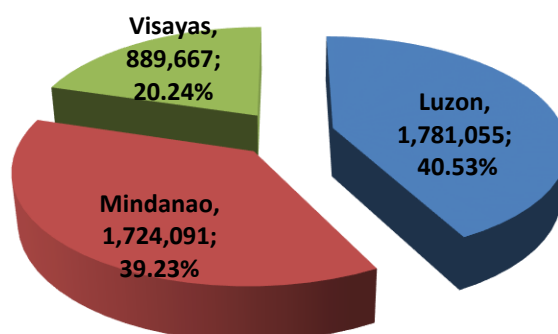
⁵ Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁶ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

⁷ The 2017 target is stipulated in the General Appropriations Act (GAA) FY 2017.

Based on the distribution of households, 1,781,055 (40.53%) are from Luzon, 1,724,091 (39.23%) from Mindanao, and 889,667 (20.24%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 31 December 2017)**



II. Grants Released

From January to November 2017, the total cash grants released is PhP 75,584,726,800.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PhP 25,208,177,000.00 is for education grants, PhP 22,504,091,000.00 is for health grants and PhP 27,872,458,800.00 is for rice subsidy.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

Table 3: Distribution of Cash Grants per Payment Mode as of December 2017

Payment Mode	Conduit Financial Institution	Education Grant	Health Grant	Rice Subsidy	Total Amount ⁸	Percentage
Cash Card	Landbank Cash Card	11,377,798,900.00	9,353,066,500.00	11,714,100,600.00	32,444,966,000.00	42.93%
Cash Card	FCB Pitakard	320,188,100.00	247,914,500.00	301,722,000.00	869,824,600.00	1.15%
Cash Card	PVB Card	37,849,600.00	32,656,000.00	40,773,000.00	111,278,600.00	0.15%
Cash Card	Landbank Prepaid Card	4,229,000.00	5,580,500.00	7,639,200.00	17,448,700.00	0.02%
Cash Card Total		11,740,065,600.00	9,639,217,500.00	12,064,234,800.00	33,443,517,900.00	44.25%
Over the Counter	Cooperative	6,876,927,900.00	7,114,521,500.00	8,754,961,200.00	22,746,410,600.00	30.09%
Over the Counter	Rural Bank	5,720,383,400.00	5,079,376,000.00	6,230,110,200.00	17,029,869,600.00	22.53%
Over the Counter	Turn Over by LBP CCT to DSWD due to Failed Biddings: Under DSWD Procurement as Pilot Areas	870,800,100.00	670,976,000.00	823,152,600.00	2,364,928,700.00	3.13%
Over the Counter Total		13,468,111,400.00	12,864,873,500.00	15,808,224,000.00	42,141,208,900.00	55.75%
Grand Total		25,208,177,000.00	22,504,091,000.00	27,872,458,800.00	75,584,726,800.00	100.00%

⁸ Total amount released based from Period 6 2016 (January 2017) to Period 5 2017 (October – November) compliance monitoring for CY 2017 Obligations

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In December 2017, a total of 468,700 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates
December 2017 (Period 6) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	341,347
Change of monitored children for compliance	78,458
Correction of Basic Information	24,260
Change of grantee of the household	10,031
Change of Address	5,906
Additional household member	3,784
Deceased beneficiaries	2,448
Change/new registration in health center	1,847
Pregnancy Status	374
New born Children	199
IP Affiliation	46
Total	468,700

Of the total updates, change/new enrollment in school has the highest number filed with 341,347 (72.83%) followed by change of monitored children for compliance with 78,458 (16.74%).

**Table 5: Total Number of Updates
February to December 2017 (Period 1 to 6) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	5,640,401
Change of monitored children for compliance	153,414
Correction of Basic Information	195,071
IP Affiliation	164,718
Change of grantee of the household	88,816
Change of Address	53,080
Additional household member	20,072
Change/new registration in health center	13,322
Deceased beneficiaries	9,559
Pregnancy Status	5,221
New born Children	1,416
Total	6,345,090

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period⁹ of October – November 2017.

Table 6: October – November 2017 (Period 5) Compliance Rates

Conditionality	Number of Monitored ¹⁰	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		October	November	October	November
EDUCATION (Children 3-18)				96.49	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	82,126	79,292	79,340	96.55%	96.61%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,125,188	4,978,160	4,973,814	97.13%	97.05%
Attendance in Primary and Secondary Schools for Children 15-18 years old	1,909,078	1,813,596	1,809,614	95.00%	94.79%
HEALTH				98.67%	
Check-up/immunization for Pregnant and Children 0-5 years old	200,802	195,814	195,801	97.52%	97.51%
Health (deworming) for Children 6-14 years old in Elementary Level ¹¹	238,179	237,356		99.65%	
FAMILY DEVELOPMENT SESSION				94.86%	
Attendance to FDS by Parents	4,106,636	3,888,717	3,899,297	94.69%	94.95%

⁹ Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

¹⁰ The monitored household members are the same for the months of October - November 2017

¹¹ Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

From January to December 2017, a total of 92,156¹² complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the 92,156 encoded grievances, 65,502 (71.07%) have been resolved.

**Table 7: Total Number of Complaints Received
(January to December 2017)**

Grievance Category	On-Going	Resolved	Total	% Resolved
Payment-Related Issues	16,061	41,317	57,378	72.01%
Cash Card Related Issues	5,541	7,817	13,358	58.52%
Others	2,120	7,642	9,762	78.28%
Misbehavior of Beneficiary	1,257	4,667	5,924	78.78%
Request for Social Services	133	2,481	2,614	94.91%
Ineligibility	810	823	1,633	50.40%
Appeals	637	444	1,081	41.07%
Facility Issues	29	144	173	83.24%
IP and GAD related issues	29	90	119	75.63%
Grievance on Staff Performance	22	52	74	70.27%
Grievance on Partner's Performance	15	25	40	62.50%
TOTAL	26,654	65,502	92,156	71.08%

Out of the 92,156 complaints, 57,378 grievance fall under Payment-Related Issues which is constantly the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to reduced cash grants both in health and education.

¹² GRS Data Entry Application for January to December 2017.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 31 December 2017, 57,494 household beneficiaries have been delisted based on existing policies, while 387,395 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are suspended either due to inconsistencies in data, on-going validation process, or other issues of the households. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 8: Total Number of Delisted Based on the Existing Policies
(as of 31 December 2017)**

Category of Delisted HHs	No. of HHs
Inclusion error ¹³	57,494
Total	57,494

**Table 9: Total Number of Deactivated: Pending for Validation
(as of 31 December 2017)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office ¹⁴	195,081
Deactivated: Pending for Validation	192,314
No more eligible children for monitoring (system generated)	132,954
No longer Present in Last Known Address	59,360
Total	387,395

¹³ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁴ This category refers to households with no more 0 to 18 years old members

IV. Human Resource

A total of 13,762 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 31 December 2017, 13,090 personnel have been hired (95.12% of the total approved positions). Additionally, 8,647 personnel are under in contractual position (66.06% of the total hired staff).

**Table 10: Number of Approved and Actual Number of Program Personnel
(As of 31 December 2017)**

Level		Number of Approved Positions	Number of Hired Personnel	%
National	Contractual	295	243	82.37%
	Cost of Service (MOA)	56	45	80.36%
SUB-TOTAL		351	288	82.05%
Regional	Contractual	8,730	8,404	96.27%
	Cost of Service (MOA)	4,341	4,072	93.80%
	Job Orders	340	326	96.47%
SUB-TOTAL		13,441	12,802	95.46%
GRAND TOTAL		13,762	13,090	95.12%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. As of December 2017, there are 17,546 enrolled student grantees in State Universities and Colleges for Academic Year 2017-2018.

B. Other Intervention Provided to Pantawid Pamilya Beneficiaries

Supplementary Feeding Program. This program provide food in addition to the regular meals to children currently enrolled in the day care centers as part of the DSWD's contribution to the Early Childhood Care and Development (ECCD) program of the government. As of August 2017, there are 79,859 children 0-3 years old who are beneficiaries of Pantawid Pamilya.

Social Pension Program for Indigent Senior Citizen (SPISC). This program of the government provide additional assistance in the amount of Five Hundred Pesos (P500.00) monthly stipend, to augment the daily subsistence and other medical needs of indigent senior citizens. As of February 2017, there are 134,622 social pensioner whose households are beneficiaries of Pantawid Pamilya.

Employment Facilitation Activities through Sustainable Livelihood Program (SLP). Beneficiaries were provided guaranteed employment by various public and private partners through SLP. From January 2011 to December 2017, there are 356,851 households pantawid pamilya beneficiaies were employed through Trabahong Lansangan in partnership with Department of Public Works and Highways (DPWH).

Provision of Micro-Enterprise Development. From January 2011 to December 2017, a total of 1,147,054 Pantawid Pamilya beneficiaries were referred to and funded by Micro-Finance Institutions and other formal lending institutions.

KALAHI-CIDDS. One of the poverty alleviation program of the government being implemented by the Department. It uses the community-driven development approach, a strategy for achieving service delivery, poverty reduction, and good governance outcome. As of December 2017, there are 800,285 Pantawid household benefitted from 20,184 completed sub-projects.

C. Major Activity Conducted by Pantawid Pamilya

Conduct of **Annual GAD Mainstreaming Evaluation, Planning and Budgeting Workshop** last 4-8 December 2017 in Baguio City, CAR. The activity aims to review and evaluate the Gender Mainstreaming initiatives in the Pantawid Pamilyang Pilipino Program for 2017 by sharing tools, strategies, and creative initiatives that ensure gender responsiveness of program implementation, both at the national and field offices level.

Conduct of **National System Consultation** last 27-30 November 2017 in Subic, Zambales, Region III. The activity participated by all field offices and composed of seven (7) focals per region. Output of this activity are the following: 1) SWOT Analysis for possible monthly pay-out, 2) Advantages and Disadvantages of minimization of CV frequency and 3) Draft guidelines for exhaustive interventions based on NAC Resolution on Replacement Policy.

Conduct of **Araw ng Kabataan** last November 2017 in SM North EDSA Skydome. The annual searched was launched in 2012 as part of the program's commitment to promote the rights and welfare of Filipino Chidlren. The finalist were chosen from 16 regional winners during the 4-day National Children Congress where all provinces winner get to choose who their winner as the National Exemplary Child 2017. The winner of the search will serve as children ambassador and spokespersons for the Pantawid Pamilyang Pilipino Program. The top 5 finalist are: Erickson Bersamina from Baguio City, CAR, Cienna Charisse Igano from Manila, NCR, Jecille Arah M. Costales from Calitaan, Occidental Mindoro, Kenneth A. Bardanes from Davao del Norte, Region XI and Jopay T. Pelayo from the Roxas City, Region VI.

Conduct of **National Family Day Celebration** last 01 October 2017 in Muntinlupa City. The event will gather more than 1000 participants composed of regional winners of the 2017 National Search for Huwarang Pantawid Pamilya together with selected family-beneficiaries of the program in the National Capital Region and invited guest. The activity also participated by other government agencies and private organization such as: Department of National Defense (DND), Armed Forces of the Philippines (AFP), David Salon, Philippine Long Distance Telecommunications (PLDT), CDO Foodsphere Inc. and Yakult. The event theme is "Pamilyang Pilipino: Handang Tumawid sa Pag-unlad."

Conduct of **Awarding of Winners of 2017 Huwarang Pantawid Pamilya** last 01 October 2017 in Muntinlupa City, simultaneously with the celebration of National Family Day. The search aims to recognize family-beneficiaries who have maintained strong family ties, demonstrated positive Filipino Values and have succeed in being looked up to as model families in the community. The search received 15 entries coming from the different regions in the entire country. Out of the 15 entries, regional finalists will be competing for the grand award. The Huwarang Pamilya Pamilya will receive P30,000.00 The 1st and 2nd runner up will receive P25,000.00 and P15,000.00, respectively.