



**Department of Social Welfare  
and Development**



**Pantawid Pamilyang Pilipino Program**

**Program Implementation Status Report**

**3<sup>rd</sup> Quarter of 2017**

### **Executive Summary**

As of 30 September 2017, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,872,221 registered households since the program started in 2008. Out of the total number of registered households, 4,353,684 are active households or 98.90% of this year's target of 4,402,253 households. Out of these, 4,123,049 are covered by the regular Conditional Cash Transfer (CCT) program while 230,635 are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as victim of natural and man-made disaster rendered homeless and with no means of livelihood, homeless street families and Indigenous People in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,770,508 (40.67%) are from Luzon, 1,697,379 (38.99%) from Mindanao, and 885,797 (20.35%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries from January to July 2017 is PhP 45,293,026,800.00. Of this amount, PhP 13,658,033,400.00 is for education grants, PhP 14,150,454,000.00 is for health grants and PhP 17,484,539,400.00 is for rice subsidy.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In August 2017, a total of 875,448 updates under BUS were approved. Of the total number of updates, 789,393 (90.17%) of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (98.71%), education (93.94%) and attendance to Family Development Sessions (FDS) (94.69%) during the months of June to July 2017. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to help them become more responsive to the needs of the family and their children.

Finally, 82,986 complaints were encoded and recorded in the GRS from January to September 2017. Of these complaints, 59,198 (71.33%) of which have been resolved. A total of 58,016 households have already been delisted from the program since the GRS started in 2009. In addition, 427,495 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

## I. Program

### A. Geographic Coverage

Pantawid Pamilya is already on its 9<sup>th</sup> year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 30 September 2017, the program covers 41,605 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage  
(as of 30 September 2017)**

Level	Nationwide Count <sup>1</sup>	Target Areas	Actual <sup>2</sup>	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 <sup>3</sup>	80	100.00%
City	144	144 <sup>4</sup>	144	100.00%
Municipality	1,490	1,483 <sup>5</sup>	1,483	100.00%
Barangay	42,029	41,999 <sup>6</sup>	41,605	99.06%

### B. Household Coverage

As of 30 September 2017, the program registered 4,872,221 households since the program started in 2008. Out of the total number of registered households, 4,353,684 are active households registered or 98.90% of this year's target of 4,402,253 households. Out of these, 4,123,049 or 94.70% are covered by the regular Conditional Cash Transfer (CCT) program while 230,635 or 5.30% are covered by the Modified Conditional Cash Transfer.

**Table 2: Household Coverage  
Regular and Modified Conditional Cash Transfer  
(as of 30 September 2017)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,166,964	4,123,049	98.95%
MCCT - Indigenous People in Geographical Isolated and Disadvantaged Areas	180,019	176,436	98.01%
MCCT – Victims of natural and man-made disaster	50,164	49,052	97.78%
MCCT - Homeless Street Families	5,106	5,147	100.80%
<b>Total</b>	<b>4,402,253<sup>7</sup></b>	<b>4,353,506</b>	<b>98.89%</b>

<sup>1</sup> Philippine Statistical Authority - National Statistical Coordination Board (15 June 2015)

<sup>2</sup> Areas covered by RCCT and MCCT

<sup>3</sup> Includes the Province of Davao Occidental which was created out of five (5) municipalities from Davao del Sur (Republic Act No. 10360 dated 23 July 2012, ratified through COMELEC plebiscite on 28 December 2013.) However, the Province of Batanes was not covered given its high Human Development Index (Ranked 5<sup>th</sup> Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009, Official Poverty Statistics of the Philippines)

<sup>4</sup> Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

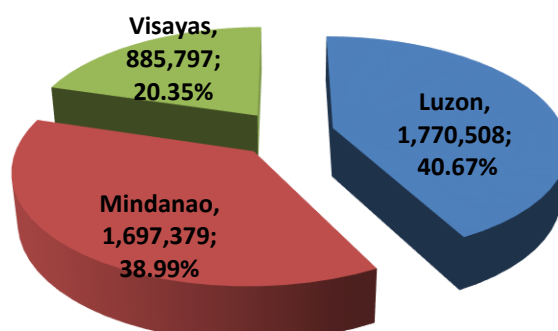
<sup>5</sup> Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

<sup>6</sup> Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

<sup>7</sup> The 2017 target is stipulated in the General Appropriations Act (GAA) FY 2017.

Based on the distribution of households, 1,770,508 (40.67%) are from Luzon, 1,697,379 (38.99%) from Mindanao, and 885,797 (20.35%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group  
(As of 30 September 2017)**



## II. Grants Released

From January to July 2017, the total cash grants released is PhP 45,293,026,800.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PhP 13,658,033,400.00 is for education grants, PhP 14,150,454,000.00 is for health grants and PhP 17,484,539,400.00 is for rice subsidy.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode as of September 2017**

Payment Mode	Conduit Financial Institution	Education Grant	Health Grant	Rice Subsidy	Total Amount <sup>8</sup>	Percentage
Cash Card	Landbank Cash Card	6,297,285,800.00	5,957,118,000.00	7,432,759,200.00	19,687,163.00	43.50%
Cash Card	FCB Pitakard	180,570,670.00	160,105,500.00	194,807,400.00	535,483,500.00	1.18%
Cash Card	Landbank Prepaid Card	4,229,000.00	5,580,500.00	7,639,200.00	17,448,700.00	0.04%
<b>Cash Card Total</b>		<b>6,482,085,400.00</b>	<b>6,122,804,000.00</b>	<b>7,635,205,800.00</b>	<b>20,240,095,200.00</b>	<b>44.69%</b>
Over the Counter	Cooperative	3,866,054,100.00	4,608,380,500.00	5,656,798,200.00	14,131,232,800.00	31.20%
Over the Counter	Rural Bank	3,220,221,200.00	3,290,090,500.00	4,034,232,600.00	10,544,544,300.00	23.28%
Over the Counter	Turn Over by LBP to DSWD due to Failed Biddings	75,230,900.00	112,649,500.00	137,478,000.00	325,358,400.00	0.72%
Over the Counter	Under LBP Procurement Conduits for CY 2017	14,441,800.00	16,529,500.00	20,824,800.00	51,796,100.00	0.11%
<b>Over the Counter Total</b>		<b>7,175,948,000.00</b>	<b>8,027,650,000.00</b>	<b>9,849,333,600.00</b>	<b>25,052,931,600.00</b>	<b>55.31%</b>
<b>Grant Total</b>		<b>13,658,033,400.00</b>	<b>14,150,454,000.00</b>	<b>17,484,539,400.00</b>	<b>45,293,026,800.00</b>	<b>100.00%</b>

<sup>8</sup> Total amount released based from Period 6 2016 (January 2017) to Period 2 2017 (April – May) compliance monitoring for CY 2017 Obligations

### III. Systems Updates

#### A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In August 2017, a total of 875,448 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates  
August 2017 (Period 4) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	789,393
Correction of Basic Information	25,263
Change of monitored children for compliance	16,146
Change of grantee of the household	15,481
Change of Address	10,440
Additional household member	9,009
IP Affiliation	4,592
Change/new registration in health center	2,532
Deceased beneficiaries	1,293
Pregnancy Status	988
New born Children	311
<b>Total</b>	<b>875,448</b>

Of the total updates, change/new enrollment in school has the highest number filed with 789,393 (90.17%) followed by correction of basic information with 25,263 (2.88%).

**Table 5: Total Number of Updates  
February to August 2017 (Period 1 to 4) Updates**

Type of Update	No. of Updates Received
Change/new enrolment in school	4,656,613
IP Affiliation	159,935
Correction of Basic Information	143,907
Change of grantee of the household	65,178
Change of monitored children for compliance	59,160
Change of Address	37,133
Additional household member	10,006
Change/new registration in health center	9,568
Deceased beneficiaries	4,929
Pregnancy Status	3,951
New born Children	1,008
<b>Total</b>	<b>5,151,388</b>

## B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period<sup>9</sup> of June – July 2017.

**Table 6: June – July 2017 (Period 3) Compliance Rates**

Conditionality	Number of Monitored <sup>10</sup>	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		June	July	June	July
<b>EDUCATION (Children 3-18)</b>				<b>93.94%</b>	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	70,180	64,456	64,403	91.84%	91.77%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,198,989	4,967,397	4,957,171	95.55%	95.35%
Attendance in Primary and Secondary Schools for Children 15-18 years old	2,032,528	1,834,759	1,830,419	90.27%	90.06%
<b>HEALTH</b>				<b>98.71%</b>	
Check-up/immunization for Pregnant and Children 0-5 years old	214,384	207,288	207,289	96.69%	96.69%
Health (deworming) for Children 6-14 years old in Elementary Level <sup>11</sup>	1,293,927	1,281,532		99.04%	
<b>FAMILY DEVELOPMENT SESSION</b>				<b>94.69%</b>	
Attendance to FDS by Parents	4,083,145	3,866,101	3,866,967	94.68%	94.71%

<sup>9</sup> Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

<sup>10</sup> The monitored household members are the same for the months of June - July 2017

<sup>11</sup> Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

### C. Grievance Redress System (GRS)

From January to September 2017, a total of 82,986<sup>12</sup> complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the 82,986 encoded grievances, 59,198 (71.33%) have been resolved.

**Table 7: Total Number of Complaints Received  
(January to September 2017)**

Grievance Category	On-Going	Resolved	Total	% Resolved	Resolved within timeline	% of Resolved within timeline
Payment-Related Issues	13,934	38,024	51,958	73.18%	34,122	89.74%
Cash Card Related Issues	5,303	7,021	12,234	56.97%	5,321	75.79%
Others	1,987	6,475	8,462	76.52%	6,012	92.85%
Misbehaviour of Beneficiary	1,088	3,951	5,039	78.41%	3,001	75.96%
Request for Social Services	128	2,327	2,455	94.79%	1,503	64.59%
Ineligibility	697	753	1,450	51.93%	655	86.99%
Appeals	576	409	985	41.52%	350	85.57%
Facility Issues	24	91	115	79.13%	85	93.41%
IP and GAD related issues	19	78	97	80.41%	65	83.33%
Grievance on Staff Performance	20	45	65	69.23%	40	88.89%
Grievance on Partner's Performance	12	24	36	66.67%	18	75.00%
<b>TOTAL</b>	<b>23,788</b>	<b>59,198</b>	<b>82,986</b>	<b>71.33%</b>	<b>51,172</b>	<b>86.44%</b>

Out of the 82,986 complaints, 51,958 grievance fall under Payment-Related Issues which is constantly the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to reduced cash grants both in health and education.

<sup>12</sup> GRS Data Entry Application for January to September 2017.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 30 September 2017, 58,016 household beneficiaries have been delisted based on existing policies, while 427,495 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are suspended either due to inconsistencies in data, on-going validation process, or other issues of the households. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 8: Total Number of Delisted Based on the Existing Policies  
(as of 30 September 2017)**

Category of Delisted HHs	No. of HHs
Inclusion error <sup>13</sup>	58,016
<b>Total</b>	<b>58,016</b>

**Table 9: Total Number of Deactivated: Pending for Validation  
(as of 30 September 2017)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office <sup>14</sup>	<b>193,811</b>
<b>Deactivated: Pending for Validation</b>	<b>234,684</b>
No more eligible children for monitoring (system generated)	174,251
No longer Present in Last Known Address	59,433
<b>Total</b>	<b>427,495</b>

<sup>13</sup> Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

<sup>14</sup> This category refers to households with no more 0 to 18 years old members



#### IV. Human Resource

A total of 13,781 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 30 September 2017, 13,044 personnel have been hired (94.65% of the total approved positions). Additionally, 8,692 personnel are under in contractual position (66.64% of the total hired staff).

**Table 10: Number of Approved and Actual Number of Program Personnel  
(As of 30 September 2017)**

Level		Number of Approved Positions	Number of Hired Personnel	%
	Contractual	295	245	83.05%
	Cost of Service (MOA)	56	49	87.50%
	<b>SUB-TOTAL</b>	<b>351</b>	<b>294</b>	<b>83.76%</b>
	Contractual	8,730	8,447	96.76%
	Cost of Service (MOA)	4,360	3,984	91.38%
	Job Orders	340	319	93.82%
	<b>SUB-TOTAL</b>	<b>13,430</b>	<b>12,750</b>	<b>94.94%</b>
	<b>GRAND TOTAL</b>	<b>13,781</b>	<b>13,044</b>	<b>94.65%</b>

#### V. Other Accomplishments/Updates

##### A. Convergence with National Government Agencies

**Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA.** As of September 2017, there are 28,784 enrolled student grantees in State Universities and Colleges. There are 2,846 graduates from the program with 201 graduated with academic awards.

##### B. Other Intervention Provided to Pantawid Pamilya Beneficiaries

**Supplementary Feeding Program.** This program provide food in addition to the regular meals to children currently enrolled in the day care centers as part of the DSWD's contribution to the Early Childhood Care and Development (ECCD) program of the government. As of August 2017, there are 79,859 children 0-3 years old who are beneficiaries of Pantawid Pamilya.

**Social Pension Program for Indigent Senior Citizen (SPISC).** This program of the government provide additional assistance in the amount of Five Hundred Pesos (P500.00) monthly stipend, to augment the daily subsistence and other medical needs of indigent senior citizens. As of February 2017, there are 134,622 social pensioner whose households are beneficiaries of Pantawid Pamilya.

**Employment Facilitation Activities through Sustainable Livelihood Program (SLP).** Beneficiaries were provided guaranteed employment by various public and private partners through SLP. From January to February 2017, there are 546 households pantawid pamilya beneficiaies were employed through Trabahong Lansangan in partnership with Department of Public Works and Highways (DPWH).

### C. Major Activity Conducted by Pantawid Pamilya

Conduct of **Orientation for the Implementation of the Recertification of Pantawid Pamilya Households** in July 2017 in Regions II, V, VI, IX, X, XII and CARAGA. The activity aims to identify the household beneficiaries who shall be transitioned out and exited in the program and to develop a communication plan based on the consultation with the selected identified transitioning and exiting households.

Conduct of **National System Conference** last 25-28 July 2017 in Baguio City. The activity aims to be able to agree on how to best address identified issues involving the operations system. Major discussion of the activity are the following: Project Kamustahan; Recertification of Pantawid Pamilya Households; Provision of Rice Subsidy; Prioritization of Pantawid Pamilya Households for convergence programs; DSWD's 6-Year Strategic Framework, Performance Indicator and Strategic Initiatives; and Internal/Composite Spot Check 2017. The activity participated from both Central and Regional Offices. Participants from Regional Offices are composed of M&E Officers, BUS Officers, CVS Officers, GRS Officers, and Financial Analyst.

Conduct of **Gender Sensitivity and GAD Perspective Training for NPMO Staff** last 11 to 28 July 2017 for batches 1 to 3 in Tagaytay City. The activity aims that the participants will increase their awareness on gender demonstrate knowledge and application of foundational GAD topics such as gender sensitivity, perspective and basic analytical tools, and experience their individual transformational gender journey.

Conduct of **Writershop for the Formulation of Pantawid GAD Mainstreaming Guidelines and Indicator** last 4-8 September 2017 in Dumaguete, Negros Oriental and participated by Regional GAD Focal and NPMO Staff. The objective of this writershop will be able to come up with a finalize Pantawid GAD mainstreaming guidelines and GAD output indicators that will guide and safeguard gender mainstreaming in every component of the Program.

Conduct of **National Family Day Celebration** last 01 October 2017 in Muntinlupa City. The event will gather more than 1000 participants composed of regional winners of the 2017 National Search for Huwarang Pantawid Pamilya together with selected family-beneficiaries of the program in the National Capital Region and invited guest. The activity also participated by other government agencies and private organization such as: Department of National Defense (DND), Armed Forces of the Philippines (AFP), David Salon, Philippine Long Distance Telecommunications (PLDT), CDO Foodsphere Inc. and Yakult. The event theme is "Pamilyang Pilipino: Handang Tumawid sa Pag-unlad."

Conduct of **Awarding of Winners of 2017 Huwarang Pantawid Pamilya** last 01 October 2017 in Muntinlupa City, simultaneously with the celebration of National Family Day. The search aims to recognize family-beneficiaries who have maintained strong family ties, demonstrated positive Filipino Values and have succeed in being looked up to as model families in the community. The search received 15 entries coming from the different regions in the entire country. Out of the 15 entries, regional finalists will be competing for the grand award. The Huwarang Pamilya Pamilya will receive P30,000.00 The 1<sup>st</sup> and 2<sup>nd</sup> runner up will receive P25,000.00 and P15,000.00, respectively.