



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

3rd Quarter of 2016

Executive Summary

As of 28 September 2016, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,392,407 active households. Of the total number of households, 4,158,178 are covered by the regular Conditional Cash Transfer (CCT) program while 234,229 households are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as homeless street families and IP households in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,782,474 (40.58%) are from Luzon, 1,717,813 (39.11%) from Mindanao, and 892,120 (20.31%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries for period sixth to third (P6 of 2015 to P3 of 2016), covering January to July 2016 is PhP 27,584,352,200.00. Of this amount, PhP 13,463,475,700.00 is for education grants and PhP 14,120,876,500.00 is for health grants.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In August 2016, a total of 1,380,835 updates under BUS were approved. Of the total number of updates, 1,123,352 or 81.35% of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (98.43%), education (93.36%) and attendance to Family Development Sessions (FDS) (94.79%) during the months of June to July 2016. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to strengthen the capacities of family members particularly the parents to become more responsive to the needs of the family and their children.

Finally, 25,768 complaints were encoded and recorded in the GRS from January to September 2016, 15,874 (60.41%) of which have been resolved. A total of 53,681 households have already been delisted from the program since the GRS started in 2009. In addition, 398,021 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program

A. Geographic Coverage

Pantawid Pamilya is already on its 8th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 18 regions¹. As of 28 September 2016, the program covers 41,605 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage
(as of 28 September 2016)**

Level	Nationwide Count ²	Target Areas	Actual ³	Percentage of Coverage
Region	18	18	18	100.00%
Province	81	80 ⁴	80	100.00%
City	144	144 ⁵	144	100.00%
Municipality	1,490	1,483 ⁶	1,483	100.00%
Barangay	42,029	41,999 ⁷	41,605	99.06%

B. Household Coverage

As of 28 September 2016, there are 4,392,407 active households registered in the program or 95.06% of this year's target of 4,620,630 households (Table 2). Of the total number of households, 4,158,178 or 94.67% are covered by the regular Conditional Cash Transfer (CCT) program while 234,229 or 5.33% are covered by the Modified Conditional Cash Transfer (MCCT).

**Table 2: Household Coverage
Regular and Modified Conditional Cash Transfer
(as of 28 September 2016)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,402,253	4,158,178	94.46%
Modified Conditional Cash Transfer	218,377	234,229	107.26%
Total	4,620,630⁸	4,392,407	95.06%

¹ Starting 30 June 2015, the Negros Island Region (NIR) becomes the 18th region and is composed of the provinces of Negros Occidental and Negros Oriental

² Philippine Statistical Authority - National Statistical Coordination Board (15 June 2015)

³ Areas covered by RCCT and MCCT

⁴ Includes the Province of Davao Occidental which was created out of five (5) municipalities from Davao del Sur (Republic Act No. 10360 dated 23 July 2012, ratified through COMELEC plebiscite on 28 December 2013.) However, the Province of Batanes was not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009, Official Poverty Statistics of the Philippines)

⁵ Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

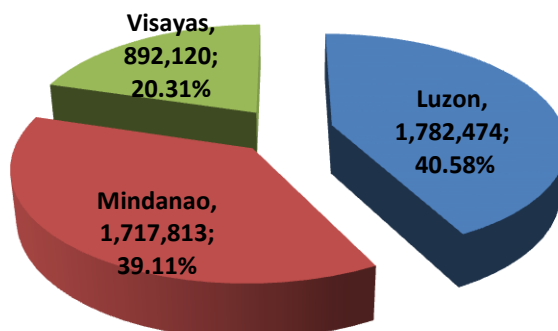
⁶ Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁷ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

⁸ The 2016 target is stipulated in the General Appropriations Act (GAA) FY 2016.

Based on the distribution of households, 1,782,474 (40.58%) are from Luzon, 1,717,813 (39.11%) from Mindanao, and 892,120 (20.31%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 28 September 2016)**



II. Grants Released

From January to July 2016, the total cash grants released is PhP 27,584,352,200.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. This covers the sixth and third compliance periods of 2015 and 2016. Of this amount, PhP 14,120,876,500.00 is for health grants and PhP 13,463,475,700.00 is for education grants.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode
(January to July 2016)**

Payment Mode	Payment Class	Education Grant	Health Grant	Total Amount ⁹	Percentage
Cash Card	Landbank Cash Card	6,161,067,900.00	5,997,558,500.00	12,158,626,400.00	44.10%
Cash Card	FCB Pitakard	195,779,400.00	181,361,000.00	377,140,400.00	1.37%
Cash Card	Landbank Prepaid Card	1,281,600.00	3,286,500.00	4,568,100.00	0.02%
Cash Card Total		6,358,128,900.00	6,182,206,000.00	12,540,334,900.00	45.46%
Over the Counter	Rural Bank	3,785,060,100.00	4,108,796,500.00	7,893,856,600.00	28.62%
Over the Counter	Cooperative	3,320,286,700.00	3,829,874,000.00	7,150,160,700.00	25.92%
Over the Counter Total		7,105,346,800.00	7,938,670,500.00	15,044,017,300.00	54.54%
Grant Total		13,463,475,700.00	14,120,876,500.00	27,584,352,200.00	100.00%

⁹ Total amount released based from Period 6 2015 (January 2016) – Period 3 2016 (June-July 2016) compliance monitoring of CY 2016 Obligations

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In August 2016, a total of 1,380,835 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates
(August 2016)**

Type of Update	No. of Updates Received
Change/new enrolment in school	1,123,352
Correction of Basic Information	181,945
Change of grantee of the household	26,946
Change of monitored children for compliance	19,042
Change of Address	10,873
IP Affiliation	8,044
Change/new registration in health center	7,942
Deceased beneficiaries	1,759
Additional household member	617
New born Children	315
Total	1,380,835

Of the total updates, change/new enrollment in school has the highest number filed with 1,123,352 (81.35%) followed by correction of basic information with 181,945 (13.18%).

**Table 5: Total Number of Updates
(from February to August 2016)
Period 1 to 4 of 2016**

Type of Update	No. of Updates Received
Change/new enrolment in school	3,725,674
Correction of Basic Information	317,993
IP Affiliation	164,432
Change of monitored children for compliance	78,739
Change of grantee of the household	73,821
Change of Address	33,270
Change/new registration in health center	25,477
Deceased beneficiaries	3,817
Additional household member	2,139
New born Children	826
Total	4,426,188

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period¹⁰ of June - July 2016.

Table 6: June - July 2016 Compliance Rates

Conditionality	Number of Monitored ¹¹	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		June	July	June	July
EDUCATION (Children 3-18)				93.36%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	143,958	128,623	128,157	89.10%	89.02%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,916,444	5,610,279	5,600,905	94.83%	94.67%
Attendance in Primary and Secondary Schools for Children 15-18 years old	1,648,833	1,465,705	1,461,876	88.89%	88.66%
HEALTH				98.43%	
Check-up/immunization for Pregnant and Children 0-5 years old	380,917	365,097	365,092	95.85%	95.85%
Health (deworming) for Children 6-14 years old in Elementary Level ¹²	1,795,051	1,776,643		98.97%	
FAMILY DEVELOPMENT SESSION				94.79%	
Attendance to FDS by Parents	4,151,535	3,934,352	3,935,998	94.77%	94.81%

Compared to the previous compliance period (Period 2, April – May 2016), the compliance rates on health and family development session increased to 98.43% and 94.79% from 95.67% and 94.72% respectively. Further, compliance rate on education is 93.36%

¹⁰ Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

¹¹ The monitored household members are the same for the months of June - July 2016

¹² Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

From January to September 2016, a total of 25,768¹³ complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the 25,768 encoded grievances, 15,874 (61.60%) have been resolved. Last April 2016, the Unified Information and Communication System (UNICS) are not working properly thus grievance transactions were no longer encoded both at the regional and national level. Transactions, however, are still being documented and monitored in the Regional Level. Our Information and Management Bureau is currently working for the new Grievance Redress System application that will replace the old application.

**Table 7: Total Number of Complaints Received
(from January to September 2016)**

Grievance Category	On-Going	Resolved	Total	% Resolved
Payment-Related Issues	8,822	10,815	19,637	55.07%
Cash Card Related Issues	144	1,555	1,699	91.52%
Misbehaviour of Beneficiaries	219	1,313	1,532	85.70%
Not Listed	89	1,141	1,230	92.76%
Others	443	549	992	55.34%
Ineligibility Complaints	107	388	495	78.38%
Appeals	46	58	104	55.77%
Grievance on Staff Performance	19	9	28	32.14%
Facility Issues	4	40	44	90.91%
Grievance on Partner's Performance	1	6	7	85.71%
TOTAL	9,894	15,874	25,768	61.60%

Out of the 25,768 complaints, 19,637 grievance fall under Payment-Related Issues. This category constantly gets the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to unclaimed grants and unprocessed retroactive payment.

¹³ GRS Data Entry Application as of January to September 2016.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 28 September 2016, 53,681 household beneficiaries have been delisted based on existing policies, while 394,734 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are deemed suspended due to inconsistencies in data, validation process, other issues of the households, and/or removed from the program. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 8: Total Number of Delisted Based on the Existing Policies
(as of 28 September 2016)**

Category of Delisted HHs	No. of HHs
Inclusion error ¹⁴	53,681
Total	53,681

**Table 9: Total Number of Deactivated: Pending for Validation
(as of 28 September 2016)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office ¹⁵	183,176
Deactivated: Pending for Validation	214,845
No more eligible children for monitoring (system generated)	156,862
No longer Present in Last Known Address	57,983
Total	398,021

¹⁴ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁵ This category refers to households with no more 0 to 18 years old members

IV. Human Resource

A total of 13,721 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 30 September 2016, 13,005 personnel have been hired (94.76% of the total approved positions). Additionally, 8,719 personnel are under in contractual position (67.06% of the total hired staff).

**Table 10: Number of Approved and Actual Number of Program Personnel
(As of 30 September 2016)**

Level		Number of Approved Positions	Number of Hired Personnel	%
National	Contractual	295	264	89.49%
	Cost of Service (MOA)	18	15	83.33%
	Job Orders	32	31	96.88%
SUB-TOTAL		345	310	89.86%
Regional	Contractual	8,730	8,455	96.85%
	Cost of Service (MOA)	4,306	3,914	90.90%
	Job Orders	340	323	95.00%
SUB-TOTAL		13,376	12,692	94.89%
GRAND TOTAL		13,721	13,002	94.76%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. As of September 2016, there are 36,850 enrolled student grantees in State Universities and Colleges. There are 3,108 graduates from the program for AY 2015-2016. Eighty One (81) of whom graduated with honors and 68 have special awards.

B. Updates on the Modified Conditional Cash Transfer (MCCT)

As of 28 September 2016, there are 234,229 active households registered or 107.26% of the MCCT target for 2016 of 218,377 households. The increased coverage is due to the inclusion of families affected by disasters such as Zamboanga Siege and Typhoon Yolanda and continuous registration of Field Office NCR to complete the target for Oplan Balik Bahay Sagip Buhay (OBBSB) Project. The breakdown of MCCT beneficiaries by category is as follows:

**Table 11: Number of Household per Type of Modified CCT
 (as of 28 September 2016)**

Type of MCCT	Number of Beneficiaries
Indigenous People	178,961
Families in Need of Special Protection	49,808
Homeless Street Families	5,460
TOTAL	234,229