



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

2nd Quarter of 2015

Executive Summary

As of 24 June 2015, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,391,768 active beneficiary households. Of the total number of households, 4,173,391 are covered by the regular Conditional Cash Transfer (CCT) program while 218,377 households are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as homeless street families and IP households in geographically isolated and disadvantaged areas (GIDA). Of the total number of enrolled households, 1,794,897 (40.87%) are from Luzon, 1,698,772 (38.68%) from Mindanao, and 898,099 (20.45%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries for period one to three (P1-P3), covering January to June 2015 is PhP 17,752,498,600.00. Of this amount, PhP 7,947,293,600.00 is for education grants and PhP 9,805,205,000.00 is for health grants.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

From January to June 2015, a total of 2,854,837 updates under BUS were approved. Of the total number of updates, 1,796,061 or 62.91% of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (97.31%), education (98.74%), and attendance to Family Development Sessions (FDS) (94.84%) during the months of March to April 2015. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to strengthen the capacities of family members particularly the parents to become more responsive to the needs of the family and their children.

Finally, 28,197 complaints were encoded and recorded in the GRS in 2nd Quarter of 2015, 17,856 (63.33%) of which have been resolved. A total of 48,563 households have already been delisted from the program since the GRS started in 2009. In addition, 315,224 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program Coverage

A. Geographic Coverage

Pantawid Pamilya is already on its 7th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 24 June 2015, the program covers 41,519 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage by Level, Sets 1 - 7
(as of 24 June 2015)**

Level	Nationwide Count ¹	Target Areas ²	Actual ³	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 ⁴	80	100.00%
City	144	144	144	100.00%
Municipality	1,490	1,483 ⁵	1,483	100.00%
Barangay	42,029	41,999 ⁶	41,519	98.85%

B. Household Coverage

As of 24 June 2015, there are 4,391,768 active households registered in the program or 98.99% of the 2015 target of 4,436,732 households (Table 2). Of the total number of households, 4,173,391 or 95.03% are covered by the regular Conditional Cash Transfer (CCT) program while 218,377 or 4.97% are covered by the Modified Conditional Cash Transfer (MCCT).

**Table 2: Household Coverage⁷
Sets 1 - 7
(as of 24 June 2015)**

Set/Year Started	Target Households ⁸	Number of Active Households	Percentage (Target vs. Actual)
1 (Started in 2008)	286,688	289,181	100.87%
2 (Started in 2009)	244,484	246,970	101.02%
3 (Started in 2010)	377,006	380,112	100.82%
4 (Started in 2011)	1,192,069	1,198,840	100.57%
5 (Started in 2012)	826,843	827,071	100.03%
6 (Started in 2013)	862,679	859,495	99.63%
7 (Started in 2014)	500,000	371,722	74.34%
MCCT (no Set)	146,963	218,377	148.59%
Total	4,436,732⁹	4,391,768	98.99%

¹ Philippine Statistical Authority - National Statistical Coordination Board (30 June 2014)

² Philippine Statistical Authority - National Statistical Coordination Board (September 2012)

³ Areas covered by RCCT and MCCT

⁴ The Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (Official Poverty Statistics, NSCB 2009)

⁵ Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁶ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

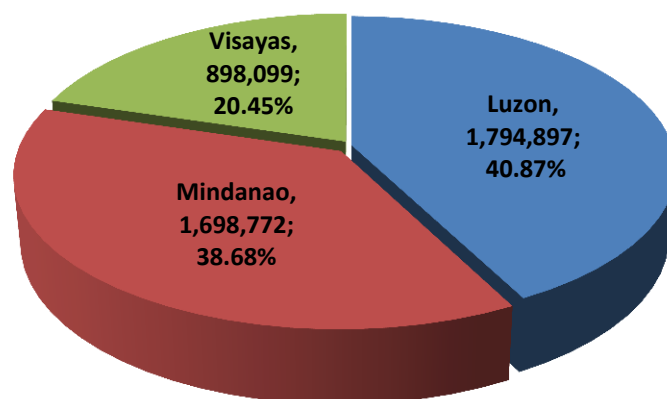
⁷ The difference between the target and the existing household beneficiaries is attributed to the number of households in Sets 1, 2 and 3 that exited early from the program and the delisting and deactivation households as of date.

⁸ Every year, the number of target households changes due to the dynamics of household status (some were deactivated, others were reactivated).

⁹ General Appropriations Act (GAA) FY 2015.

Based on the distribution of households, 1,794,897 (40.87%) are from Luzon, 1,698,772 (38.68%) from Mindanao, and 898,099 (20.45%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 24 June 2015)**



II. Grants Released

From January to June 2015, covering the first compliance periods for 2015, the total cash grants released is PHP 17,752,948,600.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PHP 9,805,205,000.00 is for health grants and PHP 7,947,293,600.00 is for education grants.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode
First to Third Period of 2015
(January to June 2015)**

Payment Mode	Payment Industry	Education Grant	Health Grant	Total Amount	Percentage
Cash Card	Landbank Cash Card	3,590,331,000.00	4,105,289,000.00	7,695,620,000.00	43.35%
Cash Card	FCB Pitakard	125,935,800.00	136,948,500.00	262,884,300.00	1.48%
Cash Card Total		3,716,266,800.00	4,242,237,500.00	7,958,504,300.00	44.83%
Over the Counter	Cooperative	1,653,715,300.00	1,824,354,500.00	3,478,069,800.00	19.59%
Over the Counter	Remittance & Money Transfer	823,992,000.00	1,539,947,500.00	2,372,939,500.00	13.37%
Over the Counter	Rural Bank	1,744,319,500.00	2,198,665,500.00	3,942,985,000.00	22.21%
Over the Counter Total		4,231,026,800.00	5,562,967,500.00	9,793,994,300.00	55.17%
Grant Total		7,947,293,600.00	9,805,205,000.00	17,752,948,600.00	100.00%

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

From January to June 2015, a total of 2,854,837 updates were approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates
(January to June 2015)**

Type of Update	No. of Updates Received
Change/new enrolment in school	1,796,061
Correction of Basic Information	550,463
Change of monitored children for compliance	432,894
Change of grantee of the household	34,381
Change/new registration in health center	22,061
Additional household member	9,830
Change of Address	4,393
Deceased beneficiaries	3,292
New born Children	1,462
Total	2,854,837

Out of the 2,854,837, change/new enrollment in school has the highest number of updates filed with 1,796,061 (62.91%), followed by correction of basic information with 550,463 (19.28%).

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period of March-April 2015.

**Table 6: March-April 2015 Compliance Rates
For Sets 1 to 7**

Conditionality	Number of Monitored ¹⁰	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		March	April	March	April
EDUCATION (Children 3-18)				98.74%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	772,359	759,463	-	98.33%	-
Attendance in Primary and Secondary Schools for Children 6-14 years old	6,322,151	6,258,133	-	98.99%	-
Attendance in Primary and Secondary Schools for Children 15-18 years old	752,713	730,499	-	97.05%	-
HEALTH				97.31%	
Check-up/immunization for Pregnant and Children 0-5 years old	889,378	851,996	854,669	95.80%	96.10%
Health (deworming) for Children 6-14 years old in Elementary Level ¹¹	466,849	466,426		99.91%	
FAMILY DEVELOPMENT SESSION				94.84%	
Attendance to FDS by Parents	4,204,920	3,990,306	3,985,881	94.90%	94.79%

Compared to the previous compliance period (January-February), the compliance rates on health and attendance to Family Development Session decreased to 97.31% and 94.84% from 97.44% and 95.30% respectively while compliance rate on education increased to 98.74% from 96.44%.

¹⁰ The monitored household members are the same for the months of March-April

¹¹ Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

For the 2nd Quarter of 2015, a total of 28,197¹² complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, texts, social networking sites, courier, and electronic mail. Of the 28,197 encoded grievances, 17,856 (63.33%) have been resolved.

**Table 7: Total Number of Complaints Received
(from April to June 2015)**

Grievance Category	On-Going	Resolved	Total	% Resolved
Payment-related	8,490	6,747	15,237	44.28%
Not Listed	1,467	8,396	9,863	85.13%
Misdemeanor	126	1,266	1,392	90.95%
Others	109	1,214	1,233	91.16%
Ineligibility	90	223	313	71.25%
Appeals	54	82	136	60.29%
Complaints against Project Office/ML/PL	4	9	13	69.23%
Complaints regarding School Facilities	1	6	7	85.71%
Complaints regarding Health Facilities	0	3	3	100.00%
TOTAL	10,341	17,856	28,197	63.33%

Compared to the previous report (1st Quarter), the grievance cases in 2nd Quarter of 2015 increased to 28,197 from 16,896 transactions encoded and recorded in 1st Quarter. Out of the total number, the category “Payment-related” comprises most of the received complaints with 15,237 or 44.28%.

¹² GRS Data Entry Application as of 2nd Quarter of 2015.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 24 June 2015, 48,563 household beneficiaries have been delisted based on existing policies, while 315,224 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are deemed suspended due to inconsistencies in data, validation process, other issues of the households, and/or removed from the program. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 9: Total Number of Delisted Based on the Existing Policies
(as of 24 June 2015)**

Category of Delisted HHs	No. of HHs
Inclusion error ¹³	48,563
Total	48,563

**Table 10: Total Number of Deactivated: Pending for Validation
(as of 24 June 2015)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office	105,066
Deactivated: Pending for Validation	210,158
No more eligible children for monitoring (system generated)	159,276
No longer Present in Last Known Address	50,882
Total	315,224

¹³ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

IV. Human Resource

A total of 13,262 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 30 June 2015, 12,144 personnel have been hired (91.58% of the total approved positions). Additionally, 8,579 personnel have been contractualized (64.69% of the total hired staff).

**Table 11: Number of Approved and Actual Number of Program Personnel
(As of 30 June 2015)**

Level		Number of Approved Positions	Number of Hired Personnel	%
National	Contractual	295	249	84.41%
	Cost of Service (MOA)	26	22	84.62%
	Job Orders	32	28	87.50%
SUB-TOTAL		353	299	84.70%
Regional	Contractual	8,730	8,330	95.42%
	Cost of Service (MOA)	3,839	3,181	82.86%
	Job Orders	340	335	98.53%
SUB-TOTAL		12,909	11,846	91.77%
GRAND TOTAL		13,262	12,144	91.58%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. As of June 2015, there are 36,003 enrolled student grantees in State Universities and Colleges or 89.00% of the 40,453 target beneficiaries. There are 316 graduates from the program for SY 2014-2015. Twenty (20) of whom graduated with honors.

Partnership with the Philippine Health Insurance Corporation has covered 4.4 million Pantawid Pamilya beneficiaries under the **National Health Insurance Program**. There are also three (3) policies on the pipeline to make the health insurance coverage more responsive to the needs of Pantawid Pamilya beneficiaries:

- a) Policy on the Coverage of Single Parents below 21 years old and of Emancipated Individuals who are part of the Pantawid Pamilyang Pilipino Program;
- b) Policy on the Availing procedures of Pantawid Pamilya dependents who are far from their families like the Student Grantees of the SGP-PA; and,
- c) Expansion of the coverage of indigent members to include MCCT Program of the Department for 2015.

B. Major Activity Conducted by Pantawid Pamilya

Open Selection is one of the major activities of the program that provides households the opportunity to select the eligible children to be enrolled in the program and be monitored for education. This will cover all registered households with children 3-18 years old. Once the households selected the children to be monitored for the program, the selected children will no longer be replaced unless they fall under Section 4 of the Implementing Rules and Regulations of National Advisory Committee Resolution no. 18.

First Graduation Event of Pantawid Pamilya High School Beneficiaries conducted on 09 and 23 April 2015 at the Philippine International Convention Center (PICC), Pasay City and Smart Araneta Coliseum, Quezon City. It was organized by the Department to recognize the 333,673 beneficiaries for their efforts to fulfill their dreams of finishing high school. Out of the total number of graduate students, 13,469 are graduates with honors, nine (9) are Gerry Roxas awardees, 1,024 are salutatorian, and 1,312 are valedictorian. The event theme is "Pagtatapos Nyo, Tagumpay ng Pilipino."

Various **Workshops/Trainings** were conducted to provide participants with knowledge and skills that will help them effectively and efficiently perform their roles in the program. The workshops/trainings conducted in 2nd Quarter of 2015 are the following:

- Active Citizenship Training
- Training on Strengthening Documentation Skills for MCCT Implementers
- Training on Effective Communication in the Workplace
- Training on Effective Communication in the Workplace
- National Training of Trainers on the Offline Beneficiary Updating System
- National Workshop on Grievance Data Management for Field Implementers
- Strategic Training for Human Resource Officer

C. Updates on the Modified Conditional Cash Transfer (MCCT)

As of 24 June 2015, there are 218,377 active households registered or 148.59% of the MCCT target for 2015 of 146,963 households. The increased coverage is due to the inclusion of families affected by disasters such as Zamboanga Siege and Typhoon Yolanda in September and November 2013, respectively. The breakdown of MCCT beneficiaries by category is as follows:

**Table 12: Number of Household per Type of Modified CCT
(as of 24 June 2015)**

Type of MCCT	Number of Beneficiaries
Indigenous People	163,950
Families in Need of Special Protection	51,824
Homeless Street Families	2,115
Itinerant Indigenous People	488
TOTAL	218,377