



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

1st Quarter of 2015

Executive Summary

As of 26 March 2015, the Pantawid Pamilya is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,425,845 active beneficiary households. Of the total number of households, 4,207,468 are covered by the regular Pantawid Pamilya program while 218,377 households are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as homeless street families and IP households in geographically isolated and disadvantaged areas (GIDA). Of the total number of enrolled households, 1,807,651(40.84%) are from Luzon, 1,713,472 (38.72%) from Mindanao, and 904,722 (20.44%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries for periods one (P1), covering January to February 2015 is PhP 9,206,923,000.00. Of this amount, PhP 5,257,902,500.00 is for education grants and PhP 3,949,020,500.00 is for health grants.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

From January to March 2015, a total of 1,416,677 updates under BUS were approved by the Regional Director, 920,509 or 64.90% of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (97.44%), education (96.44%), and attendance to Family Development Sessions (FDS) (95.30%) during the monitoring period for the months of January to February 2015. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS and increasing their knowledge and skills on parenting.

Finally, 16,896 complaints were encoded and recorded in the GRS in 1st Quarter of 2015, 10,997 (65.09%) of which have been resolved. A total of 53,456 households have already been delisted from the program since the GRS started in 2009. Likewise, 272,741 households have been deactivated or are pending for validation from the program. This is to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program Coverage

A. Geographic Coverage

Pantawid Pamilya is already on its 7th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 17 regions. As of 26 March 2015, the program covers 41,517 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage by Level, Sets 1 - 7
(as of 26 March 2015)**

Level	Nationwide Count ¹	Target Areas ²	Actual ³	Percentage of Coverage
Region	17	17	17	100.00%
Province	81	80 ⁴	80	100.00%
City	144	144	144	100.00%
Municipality	1,490	1,483 ⁵	1,483	100.00%
Barangay	42,029	41,999 ⁶	41,517	98.85%

B. Household Coverage

As of 26 March 2015, there are 4,425,845 active households registered in the program or 99.75% of the 2015 target of 4,436,732 households (Table 2). Of the total number of households, 4,207,468 or 95.07% are covered by the regular Pantawid Pamilya program while 218,377 or 4.93% are covered by the Modified Conditional Cash Transfer (MCCT).

**Table 2: Household Coverage⁷
Sets 1 - 7
(as of 26 March 2015)**

Set/Year Started	Target Households ⁸	Number of Active Households	Percentage (Target vs. Actual)
1 (Started in 2008)	286,688	292,464	102.01%
2 (Started in 2009)	244,484	249,232	101.94%
3 (Started in 2010)	377,006	383,540	101.73%
4 (Started in 2011)	1,192,069	1,208,788	101.40%
5 (Started in 2012)	826,843	831,751	100.59%
6 (Started in 2013)	862,679	862,784	100.01%
7 (Started in 2014)	500,000	378,909	75.78%
MCCT (no Set)	146,963	218,377	148.59%
Total	4,436,732⁹	4,425,845	99.75%

¹ Philippine Statistical Authority - National Statistical Coordination Board (30 June 2014)

² Philippine Statistical Authority - National Statistical Coordination Board (September 2012)

³ Areas covered by RCCT and MCCT

⁴ The Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (Official Poverty Statistics, NSCB 2009)

⁵ Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁶ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

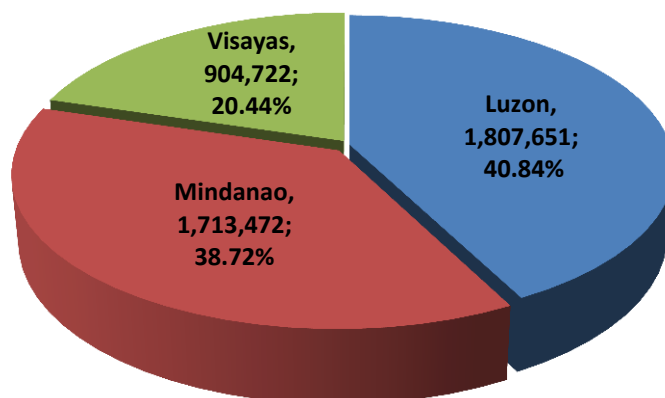
⁷ The difference between the target and the existing household beneficiaries is attributed to the number of households in Sets 1, 2 and 3 that exited early from the program and the delisting and deactivation households as of date.

⁸ Every year, the number of target households changes due to the dynamics of household status (some were deactivated, others were reactivated).

⁹ General Appropriations Act (GAA) FY 2015.

Based on the distribution of households, 1,807,651 (40.84%) are from Luzon, 1,713,472 (38.72%) from Mindanao, and 904,722 (20.44%) from Visayas (Figure 1). The largest share of beneficiaries are from Luzon and Mindanao, respectively, as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 26 March 2015)**



II. Grants Released

From January to February 2015, covering the first compliance periods for 2015, the total cash grants released is PhP 9,206,923,000.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. Of this amount, PhP 3,949,020,500.00 is for health grants and PhP 5,257,902,500.00 is for education grants.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as Globe Remit, local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode
First Period of 2015
(January to February 2015)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	2,360,549,800.00	1,636,182,500.00	3,996,732,300.00
Rural Bank (Offsite)	915,231,700.00	676,004,500.00	1,591,236,200.00
National Coverage (offsite)	525,807,400.00	391,950,000.00	917,757,400.00
Globe Remit (GCash Offsite)	406,776,000.00	414,929,000.00	821,705,000.00
JV SMART NATCCO (Offsite)	299,651,200.00	213,329,500.00	512,980,700.00
National Coverage (OTC)	179,743,300.00	159,821,500.00	339,564,800.00
Mindanao Alliance of Self-Help Societies-Southern Philippines Educational Cooperative Center (Offsite)	183,372,000.00	149,243,000.00	332,615,000.00
Cooperative (CFI)	134,253,300.00	111,462,500.00	245,715,800.00

Regional Coverage (OTC)	83,193,300.00	76,173,500.00	159,366,800.00
First Consolidated Bank (FCB)	85,236,600.00	57,154,000.00	142,390,600.00
Regional Coverage (Offsite)	59,307,700.00	42,976,500.00	102,284,200.00
Rural Bank (OTC)	13,053,900.00	11,173,500.00	24,227,400.00
Cash Card Mobile ATM (CC Mobile)	8,362,700.00	5,320,000.00	13,682,700.00
Mindanao Alliance of Self-Help Societies-Southern Philippines Educational Cooperative Center (OTC)	3,363,600.00	3,300,500.00	6,664,100.00
Grand Total (in PhP)	5,257,902,500.00	3,949,020,500.00	9,206,923,000.00

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

From January to March 2015, a total of 1,416,677 updates were approved by the Regional Project Management Offices. The breakdown of the update types can be found below.

**Table 4: Total Number of Updates
(From January to March 2015)**

Type of Update	No. of Updates Received
Change/new enrolment in school	920,509
Correction of Basic Information	270,259
Change of monitored children for compliance	173,872
Change of grantee of the household	21,988
Change/new registration in health center	16,601
Child coming back home or those that were biologically or legally adopted	7,310
Change of Address	3,269
Deceased beneficiaries	2,080
New born Children	789
Total	1,416,677

Out of the 1,416,677, change/new enrollment in school has the highest number of updates filed with 920,509 (64.98%), followed by correction of basic information with 270,259 (19.08%).

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period of January-February 2015.

**Table 5: January – February 2015 Compliance Rates
For Sets 1 to 7**

Conditionality	Number of Monitored ¹⁰	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		January	February	January	February
EDUCATION (Children 3-18)				96.44%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	736,808	710,194	712,221	96.39%	96.66%
Attendance in Primary and Secondary Schools for Children 6-14 years old	6,326,109	6,114,533	6,144,017	96.66%	97.12%
Attendance in Primary and Secondary Schools for Children 15-18 years old	773,410	714,596	719,862	92.40%	93.08%
HEALTH				97.44%	
Check-up/immunization for Pregnant and Children 0-5 years old	997,631	954,415	957,490	95.67%	95.98%
Health (deworming) for Children 6-14 years old in Elementary Level ¹¹	927,224	919,570		99.17	
FAMILY DEVELOPMENT SESSION				95.30%	
Attendance to FDS by Parents	4,214,014	4,009,665	4,022,016	95.15%	95.44%

Compared to the previous compliance period (November-December), the compliance rates on education, health and attendance to Family Development Session decreased to 96.44%, 97.44% and 95.30% from 97.14%, 97.55% and 95.73%.

¹⁰ The monitored household members are the same for the months of January-February

¹¹ Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

For the 1st quarter of 2015, a total of 16,896¹² complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, texts, social networking sites, courier, and electronic mail. Of the 16,896 encoded grievances, 10,997 (65.09%) have been resolved.

**Table 6: Total Number of Complaints Received
(1st Quarter of 2015)**

Grievance Category	On-Going	Resolved	Total	% Resolved
Contested Compliance Verification Data	3,943	3,537	7,480	47.29%
Not Listed	775	4,367	5,142	84.93%
Payment-related	891	1,815	2,706	67.07%
Others	138	817	955	85.55%
Misdemeanor	45	330	375	88.00%
Ineligibility	41	54	95	56.84%
Appeals	46	43	89	48.31%
Registration	8	26	34	76.47%
Complaints against Project Office/ML/PL	11	2	13	15.38%
Complaints regarding School Facilities	0	3	3	100.00%
TOTAL	5,899	10,997	16,896	65.09%

Compared to the previous report (4th Quarter), the grievance cases in 1st Quarter of 2015 decreased to 16,896 from 19,104 transactions encoded and recorded in 4th Quarter of 2014. Out of the total number, the category “Contested Compliance Verification Data¹³” comprises most of the received complaints with 7,480 or 47.29%.

¹² GRS Data Entry Application as of 1st quarter of 2015.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 26 March 2015, 53,358 household beneficiaries have been delisted based on existing policies, while 279,448 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are deemed suspended due to inconsistencies in data, validation process, other issues of the households, and/or removed from the program. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted household by category is provided below.

**Table 7: Total Number of Delisted Based on the Existing Policies
(as of 26 March 2015)**

Category of Delisted HHs	No. of HHs
Delisted – Not Eligible ¹⁴	15,467
Waived	14,773
Inclusion error ¹⁵	11,542
Moved to non-Program area	6,465
Fraudulent acts	5,111
Total	53,358

**Table 8: Total Number of Deactivated: Pending for Validation
(as of 26 March 2015)**

Category of Deactivated HHs	No. of HHs
<i>Pending for Validation</i>	279,297
No more eligible children for monitoring ¹⁶	247,019
No longer located in the area	28,778
For Final Resolution Prior to Delisting by the Field Office	3,500
<i>Verified/Certified by the Field Office</i>	151
Did not attend Community Assembly certified by RPMO ¹⁷	151
Total	279,448

¹⁴ Delisted households beneficiaries based on being gainfully employed and have regular income

¹⁵ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁶ This is subject for validation in line with the high school expansion where households under this category will be reinstated in the program if found having eligible children 15-18 years old

¹⁷ Delisted households who actually did not attend Community Assembly

IV. Human Resource

A total of 13,262 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 31 March 2015, 12,039 personnel have been hired (90.78% of the total approved positions). Additionally, 8,551 personnel have been contractualized (64.48% of the total hired staff).

**Table 9: Number of Approved and Actual Number of Program Personnel
(As of 31 March 2015)**

Level		Number of Approved Positions	Number of Hired Personnel	%
National	Contractual	295	248	84.07%
	Cost of Service (MOA)	26	23	88.46%
	Job Orders	32	28	87.50%
SUB-TOTAL		353	299	84.70%
Regional	Contractual	8,730	8,303	95.11%
	Cost of Service (MOA)	3,839	3,102	80.80%
	Job Orders	340	335	98.53%
SUB-TOTAL		12,909	11,740	90.94%
GRAND TOTAL		13,262	12,039	90.78%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. As of March 2015, there are 31,350 enrolled student grantees in State Universities and Colleges or 77.36% of the 40,524 target beneficiaries.

Partnership with the Philippine Health Insurance Corporation has covered 4.4 million Pantawid Pamilya beneficiaries under the **National Health Insurance Program**. There are also three (3) policies on the pipeline to make the health insurance coverage more responsive to the needs of Pantawid Pamilya beneficiaries:

- a) Policy on the Coverage of Single Parents below 21 years old and of Emancipated Individuals who are part of the Pantawid Pamilyang Pilipino Program;
- b) Policy on the Availing procedures of Pantawid Pamilya dependents who are far from their families like the Student Grantees of the SGP-PA; and,
- c) Expansion of the coverage of Indigent members to include MCCT Program of the DSWD for 2015.

B. Major Activity Conducted by Pantawid Pamilya

Open Selection is one of the major activities of the program that provides households the opportunity to select the eligible children to be enrolled in the program and be monitored for education. This will cover all registered households with children 3-18 years old. Once the households selected the children to be monitored for the program, the selected children will no longer be replaced unless they fall under Section 4 of the Implementing Rules and Regulations of National Advisory Committee Resolution no. 18.

Various **Workshops/Trainings** were conducted to provide participants with knowledge and skills that will help them effectively and efficiently perform their roles in the program. The workshops/trainings conducted in 1st Quarter of 2015 are the following:

- Child Development and Life Skills Camp for MCCT Beneficiaries
- Men Opposed Violence Against Women Everywhere
- Functional Services Towards a Functional Filipino Family
- Gender Analysis for Regional Focal Staff Training
- Learning, Unlearning and Relearning of CB Interventions for Pantawid Pamilya

C. Updates on the Modified Conditional Cash Transfer (MCCT)

As of 26 March 2015, there are 218,377 active households registered or 148.59% of the 2015 MCCT target of 146,963 households for MCCT. The increased coverage is due to the inclusion of families affected by disasters such as Zamboanga Siege and typhoon Yolanda in September and November 2013, respectively. The breakdown of MCCT beneficiaries by category can be found below:

**Table 10: Number of Household per Type of Modified CCT
(as of 26 March 2015)**

Type of MCCT	Number of Beneficiaries
Indigenous People	163,950
Families in Need of Special Protection	51,824
Homeless Street Families	2,115
Itinerant Indigenous People	488
TOTAL	218,377