



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

3rd Quarter of 2013

Executive Summary

As of 25 September 2013, the *Pantawid Pamilya* is being implemented in 143 cities and 1,484 municipalities in 79 provinces where a total of 3,937,591 households are enrolled. The current coverage exceeds the target of 3,809,769 for 2013. Of the total number of households, 3,844,365 are covered by regular *Pantawid Pamilya* program while the Modified Conditional Cash Transfer (MCCT) covers 93,226 households. The MCCT covers beneficiaries which are not covered by the regular CCT, such as households in need of special protection. For the distribution of households; 1,650,571 come from Luzon, while 1,481,601 and 805,419 are from Mindanao and Visayas, respectively.

The total cash grant paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the first and fourth period of 2013 covering January to September disbursements total to PhP 25,928,307,000.00. Of this amount, PhP 12,121,240,300.00 was for education and PhP 13,807,066,700.00 was for health.

Pantawid Pamilya operates through three major systems, namely: Beneficiary Update System (BUS), Compliance Verification System (CVS) and Grievance Redress System (GRS). A total of 4,490,231 approved updates for BUS, majority of which are changes/new enrolment in school accounting for 3,513,909 updates. These beneficiary updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants. For the CVS, the monitoring of program conditionalities for the months of July and August reported compliance rate in health at 97.29%, education at 96.19%, and FDS at 96.24%. The strong compliance performance shows that poor households are maintaining their co-responsibilities as beneficiaries such that children are in school and healthy, while parents are increasing their knowledge and skills in parenting.

Meanwhile, a total of 1,871 complaints were received through the GRS with 1,510 (80.71%) grievances resolved for the month of September 2013. Since the GRS started in 2009, a total of 140,733 households were already delisted while 211,754 were deactivated and pending for verification from the program. This is a constant process to address all complaints on inclusion errors and to maintain a clean database of program beneficiaries.

There are also efforts on convergence exerted by the Department to help partner beneficiaries transition from survival to improved well-being. One intervention is the Sustainable Livelihood Program (SLP) that coordinates with both the public and the private sector to ensure that beneficiaries receive additional services to help them move from subsistence to self-reliance. There are two tracks: (1) Employment Facilitation such as Trabahong Lansangan which is in partnership with the Department of Public Works and Highways (DPWH), and (2) Community Driven Enterprise Development (CDED) which provides capital seed fund to the beneficiaries. The latest figures for September 2013 indicate that there are 9,481 hired *Pantawid Pamilya* beneficiaries under the Employment Facilitation, and 160,406 families were provided the capital seed fund as part of strengthening the sustainable livelihood program through Self-Employment Assistance – Kaunlaran (SEA-K).

I. Program Coverage

A. Geographic Coverage

**Table 1: Geographic Coverage by Level
Sets 1 - 6
(As of 25 September 2013)**

Level	Target Nationwide*	Coverage	Percentage of Coverage
Region	17	17	100.00%
Province	79 ¹	79	100.00%
City	143 ²	143	100.00%
Municipality	1,484 ³	1,484	100.00%
Barangay	41,358 ⁴	40,989	99.11%

*based on NSCB-PSGC

B. Household Coverage

As of 25 September, there are 3,937,591 households registered in the program or 103.36% of the 3,809,769 Sets 1-6 target beneficiaries (please see Table 2). Achieving more than the target is attributed to the MCCT and/or lower rate of loss of households during the registration due to change in residence, no eligible member, waive, etc. Every expansion the Department allocate conservative target to ensure achievement for 2013. Of the total number of households, 3,844,365 are covered by regular Pantawid Pamilya program while 93,226 are covered by Modified Conditional Cash Transfer (MCCT).

The decrease in the number of regular CCT households is due to the natural occurrence of attrition or the removal of beneficiaries who are over age based on the current design of the program in the number of eligible households. Eligibility is defined based on the age requirement between 0 and 14, which will qualify the children/households to be part of the program. Though this phenomenon is inescapable, the program ensures that the children/households who turn ineligible are still covered by other programs, such as the Modified CCT. Moreover, this expected drop usually occurs during the start of the school year where continuing children (14 years old last school year) turn 15, however, with the expansion of the program in 2014 the rate of attrition is expected to significantly decrease.

¹ Province of Batanes not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009 Official Poverty Statistics)

² Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna. These will be covered by the program under Set 6 except the municipality of Mabalacat which was already under Set 5.

³ Excluding six municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census)

⁴ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). Source: January 2013 NHTO database. These barangays are not expected to be covered 100% since not all poor households are eligible.

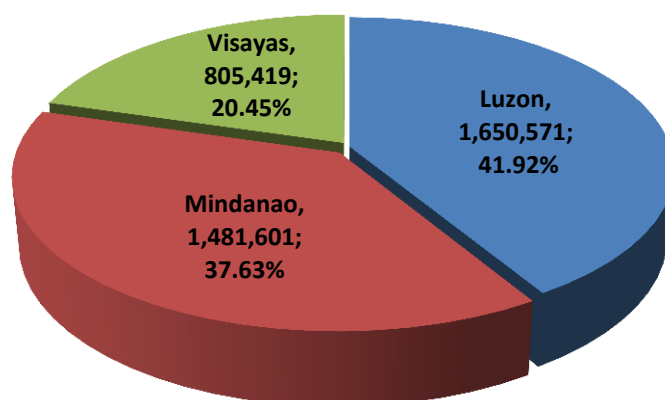
**Table 2: Household Coverage⁵
Sets 1 - 6
(As of 25 September 2013)**

Set/Year Started	Target Households *	Number of Enrolled Households	Percentage (Target vs. Actual)
1 (Started in 2008)	314,818	293,699	93.29%
2 (Started in 2009)	267,884	248,459	92.75%
3 (Started in 2010)	399,462	383,035	95.89%
4 (Started in 2011)	1,270,658	1,214,260	95.56%
5 (Started in 2012)	854,157	838,670	98.19%
6 (Started in 2013)	702,790	866,242	123.26%
MCCT (no Set)	-	93,226	-
Total	3,809,769	3,937,591	103.36%

*based on the approved 2013 Government Appropriations Act

Based on the distribution of households, 1,650,571 are coming from Luzon, while 1,481,601 and 805,419 are from Mindanao and Visayas, respectively (please see Figure 1). The high number of beneficiaries in Mindanao may be attributed to the higher poverty incidence in most of its municipalities, while for Luzon; it may be attributed to the magnitude of the population in the Island Group.

**Figure 1: Household Coverage by Island Group
(As of 25 September 2013)**



⁵ The difference between the target and the existing household beneficiaries is due to the number of households in Sets 1, 2 and 3 that exited early from the program; and the delisting of 140,733 and deactivation of 211,754 households as of date.

II. Program Budget

From January to August, a total of PhP 25,928,307,000.00 cash grants were released and paid to eligible and compliant *Pantawid Pamilya* household beneficiaries for the 1st to 4th period of 2013. Of this amount, PhP 13,807,066,700.00 was for health and PhP 12,121,240,300.00 for education.

In an effort to continuously improve the delivery of grants, the Department thru the Land Bank of the Philippines is engaging other service providers as partners such as M Lhuillier, Philpost and local Rural Banks. The following is the distribution of cash grants based on the payment modes.

**Table 4: Distribution of Cash Grants per Payment Mode
First to Fourth Period of 2013
(as of September 2013)**

Payment Mode	Education Grant	Health Grant	Total Amount
Cash Card (CC)	4,551,178,500.00	5,084,420,000.00	9,635,598,500.00
Rural Bank (Offsite)	1,963,833,100.00	2,221,036,000.00	4,184,869,100.00
Philpost	1,566,406,000.00	1,753,382,800.00	3,319,788,800.00
Philippines Postal Corporation (PPC-OTC)	1,286,706,300.00	1,443,623,000.00	2,730,329,300.00
Globe Remit (GCash)	1,415,716,300.00	1,242,351,400.00	2,658,067,700.00
M Lhuillier (Kwarta Padala)	860,939,200.00	1,367,702,500.00	2,228,641,700.00
M Lhuillier (OTC)	199,898,100.00	380,758,500.00	580,656,600.00
First Consolidated Bank (FCB)	185,054,300.00	199,290,000.00	384,344,300.00
Cooperative (CFI)	85,336,600.00	104,687,500.00	190,024,100.00
Cash Card Mobile ATM (CC Mobile)	6,171,900.00	9,815,000.00	15,986,900.00
Grand Total	12,121,240,300.00	13,807,066,700.00	25,928,307,000.00

III. Systems Updates

A. Beneficiary Updates System (BUS)

The Beneficiary Update System records the changes that have occurred in the status or condition of a grantee. It captures the information about household members to serve as basis in monitoring compliance of beneficiaries. These updates on health and education are continuous processes to ensure that the beneficiaries are availing the maximum health and education grants.

The total approved beneficiary updates from January to September reached 4,490,231; the majority of which are changes/new enrolment in school reaching 3,513,909. The breakdown of the update types can be found below.

**Table 5: Total Number of Updates
(January - September 2013)**

Type of Update	No. of Updates Received
Change/new enrolment in school	3,513,909
Correction of basic information	298,422
Change/new registration in health center	296,878
Change of monitored children for compliance	290,548
Change of grantee of the household	39,728
Change of Address	23,195
Child coming back home or those that were adopted	16,595
Deceased beneficiaries	6,177
New born children	4,779
Total	4,490,231

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditionalities of the program as basis of the grants. The table below shows the monthly compliance rates showing the number of compliant household members for each type of conditionality for the period of July-August.

**Table 6: 2013 Latest Compliance Rates
For Sets 1 to 6**

Conditionality	Number of Monitored*	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		July	August	July	August
EDUCATION				96.19%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	907,510	843,397	844,527	92.94%	93.06%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,730,750	5,538,586	5,544,513	96.65%	96.75%
HEALTH				97.29%	
Check-up/immunization for Pregnant and Children 0-5 years old	1,768,803	1,684,147	1,688,807	95.21%	95.48%
Health (deworming) for Children 6-14 years old in Elementary Level**	1,239,534	1,230,060		99.24%	
FAMILY DEVELOPMENT SESSION				96.24%	
Attendance to FDS by Parents	3,675,200	3,535,980	3,538,375	96.21%	96.28%

* The monitored household members are the same for the months of July-August.

** Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school.

C. Grievance Redress System (GRS)

For the period of 3rd Quarter (July – September), a total of 13,385⁶ complaints were received through GRS via various modes such as calls, grievance forms, texts, social networking sites, snail mails and electronic mails. Of the 13,385 filed grievances, 11,560 (86.37%) has been provided with resolution.

**Table 7: Total Number of Complaints Received
(July – September 2013)**

Grievance Category	Total
Not Listed	3,926
Payment	3,789
Compliance Verification	3,090
Others	991
Ineligibility	515
Appeals	309
Registration	292
Misdemeanor	281
Project Office/ML/PL	102
Health Services	54
External Pressure	27
Education	9
Total	13,385

For this period, most of the complaints are on “Not Listed” in the database, with the continuous expansion of the Program, more and more households who consider themselves poor expressed the desire to receive grants, and improve their present condition.

**Table 8: Status of Grievances Received per Mode for 2013
(January - September 2013⁷)**

Modes	Transactions Received	Total Resolved ⁸ Cases	% of Resolved
Text Hotline ⁹	6,713	5,125	76.34%
UNICS-CRM ¹⁰	127,591	123,749	96.99%
TOTAL	134,304	128,874	95.96%

⁶ Data Source: GRS Data Entry Application as of 01 October 2013.

⁷ Data As of 01 October 2013

⁸ If valid action has been taken and given feedback to the complainant.

⁹ Pantawid Text Hotline is a grievance mode, developed as a grievance text hotline system that captures and monitors complaint cases.

¹⁰ Unified Information and Communications Systems- Customer Relations Manager (UNICS) – is a system application that records and manages all details pertaining to beneficiaries/complainant’s concerns and grievances.

Meanwhile, 140,733 household beneficiaries have been delisted based on existing policies. On the other hand, 211,754 are deactivated and pending for verification since the beginning of the program, as of 18 September 2013. A list of the total number of delisted by category is provided below. (Please see Tables 9 and 10).

**Table 9: Total Number of Delisted Based on the Existing Policies
(As of 18 September 2013)**

Category of Delisted HHs	No. of HHs
Fraudulent acts	3,961
Waived	8,269
Inclusion error ⁷	11,431
Moved to non-Program area	10,905
No more children aged 0-14	88,922
Delisted – Not Eligible ⁸	17,245
Total	140,733

⁷ Complaint about active registered beneficiaries who are protested against being qualified from the program due to several factors such as regular income, educational status and no 0-14 years old children.

⁸ GRS delisted household beneficiaries based on being gainfully employed and having regular income

**Table 10: Total Number of Deactivated: Pending for Verification
(As of 18 September 2013)**

Category of Deactivated HHs	No. of HHs
<i>Pending for Verification</i>	190,113
For Final Resolution Prior to Delisting by the Field Office	15,754
No more eligible children for monitoring	156,918
Delisted due to Non-Registration ⁹	17,441
<i>Verified/Certified by the Field Office</i>	21,641
Did not attend Community Assembly certified by RPMO ¹⁰	12,405
Waived Prior to Registration	9,236
Total	211,754

⁹ Households that did not attend scheduled Community Assembly and validated by the Regional Project Management Office (RPMO) as not found in the area

¹⁰ Delisted households under Sets 1-3 which actually did not attend Community Assembly

IV. Program Staff

A total of 11,697 technical and administrative positions assigned at the National and Regional Offices (including staff assigned at the covered provinces and cities/municipalities) have been approved for the program. As of 30 September 2013, a total of 10,312 staff has been hired or 88.16% of the total approved positions (please see Table 12).

**Table 11: Number of Approved and Actual Number of Program Staff
(As of 30 September 2013)**

Level	Number of Approved Positions	Number of Hired Staff	%
National	338	309	91.42%
Region	11,359	10,003	88.06%
Total	11,697	10,312	88.16%

V. Other Accomplishments/Updates

A. Convergence and Commitments with Partners

- **Employment Facilitation Activities**

Beneficiaries were provided guaranteed employment by various public and private partners of Sustainable Livelihood Program. For the month of September 2013, there are 9,481 beneficiaries hired.

In relation to the cooperative approach to provide employment to beneficiaries, the inter-agency partnership was formed in the hope of developing community-based enterprises that would greatly contribute in the tourism development in the areas. The signing of the Memorandum of Agreement between DSWD, DOT and United States Agency for International Development (USAID) held on August 5, 2013.

The One-Step Project aims to enhance the reach and power of the communities through their contribution to inclusive growth for the tourism in different areas nationwide. During the cluster consultations held last July and August, all the regions were able to identify their municipalities that they would like to develop as part of the One-Step Project. All Regional Directors are now in the process of preparing their community/ municipality profiles and more importantly, their project concept notes.

- **Provision of Capital Assistance through SEA-K**

To sustain and expand the socio-economic improvement of Pantawid Pamilya beneficiaries even beyond the five-year intervention, a Sustainable Livelihood through SEA-K shall be provided to Pantawid beneficiaries. This is to ensure sustainability of income after exit from Pantawid through the provision of non-collateral and interest free loan.

As of September 2013, a total of 160,406 beneficiaries were provided with capital seed fund amounting to Php 1,234,471,163.00. Out of the aforementioned, 8,192 beneficiaries were served this month amounting to Php 55,937,000.00.

- **Provision of Capital Assistance through Microfinance or Formal lending institutions**

From January-September 2013, a total of 35,259 beneficiaries were referred to and funded by MFIs and other formal lending institutions.

B. Major Activities Conducted by Pantawid Pamilya

- Conduct of **Workshops/Trainings** which were aimed to provide the participants with the knowledge and skills that will help them effectively and efficiently implement the program. The workshops/trainings conducted for the month of September are the following:

- Trainers Training on Psychosocial Interventions and Therapeutic Care for Children in Need of Social Protection
- Trainers Training on Free Prior Informed Consent Process an IP Sensitive Grievance Mechanism
- National Training on Child Sexual Abuse Prevention
- Training Workshop on Managing Grievance for Program Partners
- Consultation Workshop on Key Partners on Education on CVS
- Consultation Workshop on Key Health Partners on CVS
- Database Administration Training for Server

C. Updates on the Modified Conditional Cash Transfer (MCCT)

Of the total number of households, 93,226 are covered by the Modified Conditional Cash Transfer. The MCCT covers beneficiaries which are not covered by the regular CCT, such as households in need of special protection.

**Table 12: Number of Household per Type of Modified CCT
(As of 25 September 2013)**

Type of MCCT	Number of Beneficiaries
Families in Need of Special Protection	59,129
Homeless and Street Families	1,625
Extended Age Coverage	32,472
Total	93,226